

## ICB Public Involvement and Engagement Advisory Committee

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|------------------------|---|
| <b>Date of meeting</b> | 26 June 2024  |
| <b>Title of paper</b>  | Citizens Health Reference Group update                  |
| <b>Presented by</b>    | Neil Greaves, director of communications and engagement |
| <b>Author</b>          | Dan Clough, communications and engagement manager       |
| <b>Agenda item</b>     | 3d  |
| <b>Confidential</b>    | No  |

| Executive summary  |  |           |                 |
|--|--|-----------|-----------------|
| <p>The first quarterly meeting of the Citizens Health Reference Group took place at County Hall on Monday 3 June 2024. Following the receipt of a number of apologies, only three members attended the session in person with one more attending virtually via MS Teams. The Group currently consists of 14 members, however a recruitment has just concluded which means following an induction period over the next two months, numbers will be significantly bolstered in the near future.</p> <p>Members heard from chief nursing officer Sarah O'Brien who gave a presentation on her role and the ICB, as well as an update on some of the issues and challenges currently being faced. This was followed by a positive discussion on a number of issues, including the importance of primary care, challenges in social care and the role of patient participation groups.</p> <p>While the Group is still developing, members have supported the ongoing work on a strategy around urgent and emergency care transformation and have reflected positive discussions with the ICB regarding this piece of work.</p> |  |           |                 |
| Advise, Assure or Alert  |  |           |                 |
| <b>Advise the committee:</b>   |  |           |                 |
| - Of the progress regarding the development of the Citizen's Health Reference Group.   |  |           |                 |
| Recommendations  |  |           |                 |
| The Public Involvement and Engagement Advisory Committee is asked to:  |  |           |                 |
| <ul style="list-style-type: none"> <li>Note the contents of the report and endorse the ongoing work of the Citizens Health Reference Group</li> </ul>  |  |           |                 |
| Which Strategic Objective/s does the report contribute to  |  |           | Tick            |
| 1  | Improve quality, including safety, clinical outcomes, and patient experience   |           | <b>x</b>        |
| 2  | To equalise opportunities and clinical outcomes across the area  |           | <b>x</b>        |
| 3  | Make working in Lancashire and South Cumbria an attractive and desirable option for existing and potential employees |           | <b>x</b>        |
| 4  | Meet financial targets and deliver improved productivity   |           | <b>x</b>        |
| 5  | Meet national and locally determined performance standards and targets   |           | <b>x</b>        |
| 6  | To develop and implement ambitious, deliverable strategies   |           | <b>x</b>        |
| Implications   |  |           |                 |
|  | <b>Yes</b>   | <b>No</b> | <b>N/A</b>      |
|  |  |           | <b>Comments</b> |

|   |             |           |   |                 |
|---|-------------|-----------|---|-----------------|
| Associated risks  |             |           | <b>x</b>  |                 |
| Are associated risks detailed on the ICB Risk Register?   |             | <b>x</b>  |   |                 |
| Financial Implications  |             |           | <b>x</b>  |                 |
| <b>Where paper has been discussed</b> (list other committees/forums that have discussed this paper) |             |           |   |                 |
| <b>Meeting</b>  | <b>Date</b> |           | <b>Outcomes</b>   |                 |
|   |             |           |   |                 |
| <b>Conflicts of interest associated with this report</b>  |             |           |   |                 |
| Not applicable  |             |           |   |                 |
| <b>Impact assessments</b>   |             |           |   |                 |
|   | <b>Yes</b>  | <b>No</b> | <b>N/A</b>  | <b>Comments</b> |
| Quality impact assessment completed   |             |           | <b>x</b>  |                 |
| Equality impact assessment completed  |             |           | <b>x</b>  |                 |
| Data privacy impact assessment completed  |             |           | <b>x</b>  |                 |
| <b>Report authorised by:</b>  |             |           | Neil Greaves, director of communications and engagement |                 |