

ICB Public Involvement and Engagement Advisory Committee

Date of meeting	26 June 2024
Title of paper	Strategy for working in partnership with people and communities progress review
Presented by	Neil Greaves, Director of Communications and Engagement
Author	Neil Greaves, Director of Communications and Engagement
Agenda item	5
Confidential	No

Executive summary				
The paper demonstrates progress against a roadmap for delivery of the ICB's strategy for working in partnership with people and communities. A high-level summary of progress against the actions is provided in the report and a revised set of actions for 2024/25 is proposed.				
Advise, Assure or Alert				
Assure the committee:				
<ul style="list-style-type: none"> - Plans are in place for 2024/25 to deliver the ambitions of the ICB's strategy for working in partnership with people and communities. 				
Recommendations				
The Public Involvement and Engagement Advisory Committee is asked to:				
<ul style="list-style-type: none"> • Note the contents of the report and progress against the roadmap set out in the strategy for working in partnership with people and communities • Endorse the revised actions for 2024/25 				
Which Strategic Objective/s does the report contribute to				Tick
1	Improve quality, including safety, clinical outcomes, and patient experience			✓
2	To equalise opportunities and clinical outcomes across the area			✓
3	Make working in Lancashire and South Cumbria an attractive and desirable option for existing and potential employees			
4	Meet financial targets and deliver improved productivity			
5	Meet national and locally determined performance standards and targets			
6	To develop and implement ambitious, deliverable strategies			✓
Implications				
	Yes	No	N/A	Comments
Associated risks			✓	
Are associated risks detailed on the ICB Risk Register?			✓	Reputation and engagement risks are included as part of ICB risk management process and

				therefore captured within the risk register
Financial Implications			✓	
Where paper has been discussed (list other committees/forums that have discussed this paper)				
Meeting	Date		Outcomes	
None				
Conflicts of interest associated with this report				
Not applicable				
Impact assessments				
	Yes	No	N/A	Comments
Quality impact assessment completed			✓	
Equality impact assessment completed			✓	
Data privacy impact assessment completed			✓	
Report authorised by:	Neil Greaves, Director of Communications and Engagement			

ICB Public Involvement and Engagement Advisory Committee- 26 June 2024

Strategy for working in partnership with people and communities progress review

1. Introduction

2.1 In July 2023, a revised version of the ICB's [strategy for working in partnership with people and communities](#) was agreed. This included a high level roadmap of actions between July 2023 and March 2026.

1.1 The paper demonstrates progress against this roadmap and further detailed actions for delivery in 2024/25.

2. Progress against roadmap

2.1 There table below presents progress and actions against the roadmap which was included within the strategy.

Roadmap dates	Planned actions	Progress (RAG)	Revised actions
July – Sep 23	<p>Completion of listening events in each of the places and development of place-based engagement and involvement plans, agreed with Directors of Health and Care Integration for each place.</p> <p>Development and establishment of detailed engagement and involvement plan to be agreed and integrated into the NHS Joint Forward Plan delivery plan.</p>	<p>Programme of listening events took place in places.</p> <p>Local engagement plans have been developed within each place.</p> <p>Further engagement has taken place to support place-based partnerships and developing relationships with local community groups and networks.</p> <p>Engagement and involvement embedded into priority Recovery and Transformation Programmes.</p>	
Oct 23 – Mar 24	<p>Development of condition and life course specific lived-experience</p>	<p>Lived-experience, involvement and engagement approaches embedded</p>	

	<p>networks to support NHS Joint Forward Plan.</p> <p>Refresh of capturing lived experience programme to align with NHS Joint Forward Plan and integrated care partnership priorities</p>	<p>in place and priority programmes including frailty, maternity, urgent and emergency care. This has been included in PIEAC engagement assurance reports.</p> <p>Citizen's Health Reference Group members aligned to programmes of work to embed lived-experience as work develops.</p>	
Apr 24	<p>Review delivery against the ambitions of the strategy for working with people and communities and embed learning</p>	<p>Workshop took place in April which considered achievements and next steps for the approaches around engagement and involvement and arrangements for the Public Involvement and Engagement Advisory Committee.</p>	
Apr 24 – Mar 25	<p>Continue to deliver activity as part of the ICB engagement model to support activities at system and place to deliver the NHS Joint Forward Plan and Integrated Care Strategy</p>		<p>Continue to deliver activity as part of the ICB engagement model to support activities at system and place to deliver the NHS Joint Forward Plan and Integrated Care Strategy</p> <p>Mechanisms for engagement and involvement have been established and need to be further developed within 2024/25 with greater demonstration of impact. This includes:</p> <ul style="list-style-type: none"> • increasing numbers on the virtual citizen's

			<p>panel to more than 1,820 (30% increase)</p> <ul style="list-style-type: none"> • increase number of individuals who are part of the Citizen’s Health Reference Group • demonstrate impact of engagement and involvement in priority transformation programmes • demonstrate impact from patient stories • deliver series of public events to discuss NHS transformation priorities and honest dialogue of state of the system • deliver pre-consultation engagement activities to support service change programmes • demonstrate impact of engagement activity and collaboration with partners in places
April 2026	Review delivery against the ambitions of the strategy for working with people and communities and embed learning	Not yet commenced.	

3. Recommendations

- 3.1 The Public Involvement and Engagement Advisory Committee is asked to:
- Note the contents of the report and progress against the roadmap set out in the strategy for working in partnership with people and communities
 - Endorse the revised actions for 2024/25

Neil Greaves, Director of communications and engagement

17 June 2024