

Please contact: Access to Information
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Re: Your request for information under the Freedom of Information Act 2000
Ref no: FOI-3826-LSC

Thank you for your request dated 29 January 2024.

We can confirm that the ICB does not hold the information you requested.

Please find our response to your questions below:

Q1	<p>Your Question:</p> <p>Does the ICB administer the AACC service within the ICB or is the service contracted out to another organisation. If so: Which organisation is contracted to run the service, who is responsible for AACC within that organisation and is the ICB considering bringing the service back in house and if so, what date is this planned for?</p> <p>Our Response:</p> <p>The ICB has just in-housed the AACC service in October 2023.</p>
Q2	<p>Your Question:</p> <p>Which AACC Case Management System is currently in use within the ICB to administer AACC and what is the current contract end date?</p> <p>Our Response:</p> <p>We currently utilise ADAM, which is by Access.</p>
Q3	<p>Your Question:</p> <p>How was the current system procured, was this on a specific procurement framework and where can the details of the contract be accessed publicly.</p> <p>Our Response:</p> <p>This was procured through the ICB Procurement framework.</p> <p>In relation to the contract, we believe that providing this contract, would be likely to prejudice the commercial interests of the ICB (section 43(2) of the Act).</p>

As this was agreed with the third party prior to the contract was agreed. NHS Lancashire and South Cumbria ICB believe that disclosure of this information could be used to prejudice the commercial interests of the provider and may allow others to undercut competitors that would impact on future quality and service the AACC & IPA receives

You can find out more about Section 43 by reading the extract from the Act and some guidance points we consider when applying this exemption along with more information by reading the full text of the Act, available at:

<http://www.legislation.gov.uk/ukpga/2000/36/section/43>

When assessing whether or not it was in the public interest to disclose the information to you, we considered the following factors:

Public interest considerations favouring disclosure-

- The FOIA requires that public sector organisations are open and transparent in relation to their business making decisions.
- Public have an interest in knowing how public funds are spent and know that funds are being used appropriately.

Public interest considerations favouring withholding the information-

- This could allow others to undercut competitors that would impact on future quality and service the AACC & IPA receives, whilst being harmful to their commercial interests.
- It would be likely to damage the AACC & IPA's abilities to win new business because other parties would be aware of the margins of its delivery model, potentially depriving them of income and thus being harmful to their commercial interests.

We consider that the link between disclosure and prejudice has substance and that disclosure of this information could harm the quality and service received and impacting new business.

Having taken into account the arguments for and against disclosure, NHS Lancashire and South Cumbria ICB have decided that the public interest in this case is best served by maintaining the exemption and by not disclosing the information requested, at this stage.

The ICB considers that the possible benefits of disclosure are outweighed by the real risk of causing prejudice to the commercial interests of the third-party providers concerned. In this case there is an overriding public interest in ensuring that the ability for providers to win new business is not impacted, as the release of the contract could jeopardise that.

We reached the view that, on balance the public interest is better served by withholding this information under Section 43(2) of the act at this time.

Q4 Your Question:

Are there any plans to procure and implement a digital end to end AACC case management solution to manage AACC across the whole ICB in the next 12-24 months?

Our Response:

Yes, there are plans to ensure there is a digital end to end AACC Care Management.

Q5	<p>Your Question:</p> <p>Who is the best contact to approach regarding this process within the ICB and what is their email address and contact telephone number.</p> <p>Our Response:</p> <p>Carrie Tomlinson, Senior Business Manager for All Age Continuing Healthcare and Individual Patient Activities</p> <p>Email – carrie.tomlinson@nhs.net</p> <p>Tel: 07876 745668</p>
Q6	<p>Your Question:</p> <p>Who is the head of ACCC for the ICB?</p> <p>Our Response:</p> <p>Jane Brennan, Director of Nursing - Adult Health & Care</p>

Right of Appeal

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within 40 working days from the date this response was issued.

To request an internal review

You can request this by contacting the FOI team by email at MLCSU.FOITeam@nhs.net or by post to Leyland House, Lancashire Business Park, Leyland, PR26 6TR, specifying why you require a review.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the CCGs FOI complaints procedure. The ICO can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF
www.ico.gov.uk

Yours sincerely

Professor Sarah O'Brien - Chief Nursing Officer

**On behalf of Kevin Lavery
 ICB Chief Executive**