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05 March 2024

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Re: Your request for information under the Freedom of Information Act 2000
Ref no: FOI-3859-LSC

Thank you for your request dated 12 February 2024.

We can confirm that the ICB does hold the information you requested.

Please find our response to your questions below:

Q1	<p>Your Question:</p> <p>Are the Patient Care Transport Services provided in your NHS Lancashire and South Cumbria ICB region provided by an in-house or outsourced provider?</p> <p>For the purposes of this question</p> <ul style="list-style-type: none"> • “In-house” is defined as transport that is provided directly by the NHS Lancashire and South Cumbria ICB. • “Outsourced” is defined as transport provided by third-parties. These may be privately owned organisations and/or public organisations such as NHS Ambulance Trusts. <p>Our Response:</p> <p>The Non-emergency patient transport service (NEPTS) contract is managed by the Ambulance and 111 Regional Commissioning team and the response within this FOI relates solely to that contract.</p> <p>This contract is outsourced.</p>
Q2	<p>Your Question:</p> <p>What was the annual spend on Patient Care Transport Services in your NHS Lancashire and South Cumbria ICB region over the past five years across both in-house and outsourced providers? What journey and passenger volumes were associated with this spend?</p> <ul style="list-style-type: none"> • If the information exists, please break this information down across the three areas identified about (NEPTS, HDU Transport, Falls services Tables are provided below for this.

The response to Question 2 should enable the following table to be completed. Please be clear in the response what time period is being referred to (i.e., calendar year vs. tax year)

Our Response:

The Non-emergency patient transport service (NEPTS) contract is managed by the Ambulance and 111 Regional Commissioning team and the response within this FOI relates solely to that contract. This information relates to the outsourced contract and not any other patient care transport services.

NEPTS	Units		2019	2020	2021	2022	2023	
			July 2019 - June 2020	July 2020 - June 2021	July 2021 - June 2022	July 2022 - June 2023	July 2023 - January 2024	
Spend value								
In-house	GBP		-	-	-	-	-	-
Outsourced (NHS Ambulance Trusts)	GBP	Lancashire	£10,487,902	£8,630,936	£9,929,079	£10,043,204	£6,109,717	
		South Cumbria	£2,471,178	£1,672,760	£1,872,601	£1,989,820	£1,158,144	
Outsourced (Other 3rd party)	GBP		-	-	-	-	-	
Total	GBP		£12,959,080	£10,303,696	£11,801,680	£12,033,024	£7,267,861	
Number of trips made								
In-house	Number		-	-	-	-	-	
Outsourced (NHS Ambulance Trusts)	Number	Lancashire Journeys	428,444	336,519	406,361	418,024	258,138	
		South Cumbria Journeys	52,207	34,877	44,869	47,312	29,201	
Outsourced (Other 3rd party)	Number		-	-	-	-	-	
Total	Number		480,651	371,396	451,230	465,336	287,339	
Number of unique patients served								
In-house	Number		-	-	-	-	-	
Outsourced (NHS Ambulance Trusts)	Number		NHS Lancashire and South Cumbria ICB does not hold information in respect of the number of unique patients served. Information may be available under the					
Outsourced (Other 3rd party)	Number		-	-	-	-	-	
Total	Number		-	-	-	-	-	

Right of Appeal

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within 40 working days from the date this response was issued.

To request an internal review

You can request this by contacting the FOI team by email at MLCSU.FOITeam@nhs.net or by post to Leyland House, Lancashire Business Park, Leyland, PR26 6TR, specifying why you require a review.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the CCGs FOI complaints procedure. The ICO can be contacted at:

Information Commissioner's Office, Wycliff House, Water Lane, Wilmslow, Cheshire, SK9 5AF
www.ico.gov.uk

Yours sincerely

**On behalf of Kevin Lavery
 ICB Chief Executive**

