

Please contact: Access to Information
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12 March 2024

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Re: Your request for information under the Freedom of Information Act 2000
Ref no: FOI-3884-LSC

Thank you for your request dated 14 February 2024.

We can confirm that the ICB does hold the information you requested.

Please find our response to your questions below:

Q1	<p>Your Question:</p> <p>Provide the end dates and details for all current NHS 111 call handling contracts within your geography? (including contracts that sit across ICS boundaries)</p> <p>Our Response:</p> <p>Original contract term from 01/10/2015 – 30/09/20</p> <p>Extension under COVID-19 Level 4 Command and Control arrangements from 01/10/2020 – 30/09/23.</p> <p>Further extension from 01/10/23 to 31/03/25 to allow time for the NHS England review of NHS111 services to take place and to recognise that ICBs capacity to reprocure NHS111 has been limited owing to the reprocuring of Non Emergency Patient Transport services during 2023.</p>
Q2	<p>Your Question:</p> <p>If there is an option to extend the contract, has it been triggered and if so when does it end?</p> <p>Our Response:</p> <p>The contract was extended under NHS England Command & Control arrangements put in place during the COVID-19 pandemic.</p>
Q3	<p>Your Question:</p> <p>Who is the current provider?</p>

	<p>Our Response:</p> <p>FCMS, GTD and ELMS.</p>
Q4	<p>Your Question:</p> <p>Provide the estimated procurement announcements dates for renewal of the contracts above?</p> <p>Our Response:</p> <p>Procurement will be managed by the Regional Ambulance and NHS 111 Commissioning Team and can be contacted at lscicb-bl.nwambulancemissioning@nhs.net</p> <p>No date has been set as yet due to the ongoing NHS England review.</p>

Right of Appeal

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within 40 working days from the date this response was issued.

To request an internal review

You can request this by contacting the FOI team by email at MLCSU.FOITeam@nhs.net or by post to Leyland House, Lancashire Business Park, Leyland, PR26 6TR, specifying why you require a review.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the CCGs FOI complaints procedure. The ICO can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF
www.ico.gov.uk

Yours sincerely

**On behalf of Kevin Lavery
 ICB Chief Executive**