

Please contact: Access to Information Team  
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6 March 2024

t: 0300 373 3550  
[www.lancashireandsouthcumbria.icb.nhs.uk](http://www.lancashireandsouthcumbria.icb.nhs.uk)

**Re: Your request for information under the Freedom of Information Act 2000**  
**Ref no: FOI-3852-LSC**

Thank you for your request dated 8 February 2024.

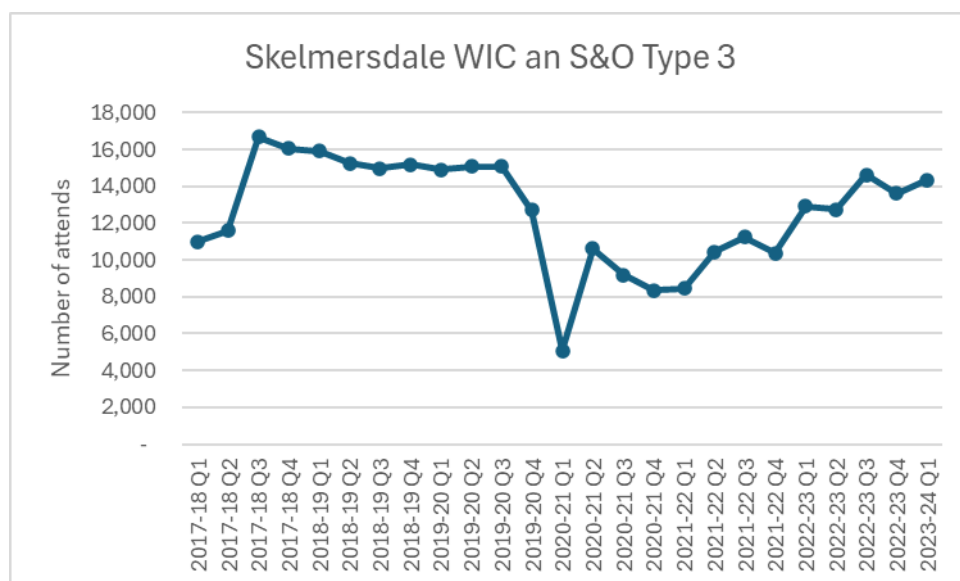
We can confirm that the ICB does hold the information you requested.

Please find our response to your questions below:

- Under the FOI act I ask how many contact increases has been made to HCRG since 2017 to run our walk in centres in westlancashire and to run our care in the community.

The data produced below is quarterly and comes from the nationally reported from the attached report - <https://www.england.nhs.uk/statistics/statistical-work-areas/ae-waiting-times-and-activity/>

**Note: The number of contacts to walk in centres was affected by COVID.**



The data from Skelmersdale WIC and Southport and Ormskirk type 3 shows the effect of Covid Q 2020/21. Since that point the number of attendances has been rising steadily to pre-

## covid levels.

	TOTAL attends
2017-18 Q1	10,996
2017-18 Q2	11,585
2017-18 Q3	16,677
2017-18 Q4	16,066
2018-19 Q1	15,901
2018-19 Q2	15,272
2018-19 Q3	14,976
2018-19 Q4	15,181
2019-20 Q1	14,897
2019-20 Q2	15,093
2019-20 Q3	15,068
2019-20 Q4	12,721
2020-21 Q1	5,087
2020-21 Q2	10,622
2020-21 Q3	9,185
2020-21 Q4	8,362
2021-22 Q1	8,441
2021-22 Q2	10,440
2021-22 Q3	11,245
2021-22 Q4	10,365
2022-23 Q1	12,923
2022-23 Q2	12,750
2022-23 Q3	14,642
2022-23 Q4	13,616
2023-24 Q1	14,335

### **Right of Appeal**

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within 40 working days from the date this response was issued.

### **To request an internal review**

You can request this by contacting the FOI team by email at [MLCSU.FOITeam@nhs.net](mailto:MLCSU.FOITeam@nhs.net) or by post to Leyland House, Lancashire Business Park, Leyland, PR26 6TR, specifying why you require a review.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the CCGs FOI complaints procedure. The ICO can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF  
[www.ico.gov.uk](http://www.ico.gov.uk)

Yours sincerely

**Asim Patel – Chief Digital Officer**

**On behalf of Kevin Lavery  
ICB Chief Executive**