

Please contact: Access to Information
Team
Email: MLCSU.FOITeam@nhs.net
Direct tel: 01782 916875

29 April 2024

Re: Your request for information under the Freedom of Information Act 2000
Ref no: FOI-3968-LSC

Thank you for your request dated 2 April 2024.

We can confirm that the ICB does hold the information you requested.

Please find our response to your questions below:

1. Is memory/dementia assessment covered separately to wider dementia services, or is it covered under the same contract?

The memory assessment service is one aspect of dementia services included in one contract delivered across Lancashire & South Cumbria.

2. How is the service delivered in your region? Ie: do you have a prime contract holder? Is it a collaborative provider? Do you have multiple provider contracts?

It is delivered by a prime contract holder

3. What model do you plan to use moving forwards (ie: prime provider, collaborative...)?

There are no plans to currently change from the prime provider model.

4. Who is the prime contract holder for your region?

Lancashire and South Cumbria NHS Foundation Trust.

5. Who are the other contract holders in your region?

None.

6. What is the financial envelope for each contract in your region? Please specify the time period this covers.

£6,228,054 per annum

7. What are your main KPIs for memory assessment in your region?

- **Seen within 6 weeks against target of 70%**
- **Referral numbers**
- **Referral to diagnosis time.**
- **Numbers on waiting list.**

8. How are your memory assessment providers performing against these KPIs

Each MAS service achieved the 70% target of service users being seen within 6 weeks target. There is some variance across the MAS teams in the KPIs due to staffing levels and sickness. However, ongoing work is taking place to address this, and commissioners are monitoring the improvement in achieving the KPIs

9. What is the length of your current memory assessment contract(s) and when is it(they) up for renewal?

The memory assessment contract is part of the block contract with Lancashire Care Foundation Trust

10. What are your priorities for memory assessment in the next 3 years?

The priorities for the next years are to increase the % of people receiving a dementia diagnosis and consistently achieving all the KPIs in place for this service.

Right of Appeal

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within 40 working days from the date this response was issued.

To request an internal review

You can request this by contacting the FOI team by email at MLCSU.FOITeam@nhs.net or by post to Leyland House, Lancashire Business Park, Leyland, PR26 6TR, specifying why you require a review.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the CCGs FOI complaints procedure. The ICO can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF
www.ico.gov.uk

Yours sincerely

Professor Sarah O'Brien – Chief Nursing Officer

**On behalf of Kevin Lavery
ICB Chief Executive**