

Please contact: Access to Information  
Team  
Email: [MLCSU.FOITeam@nhs.net](mailto:MLCSU.FOITeam@nhs.net)  
Direct tel: 01782 916875

26 April 2024

**Re: Your request for information under the Freedom of Information Act 2000**  
**Ref no: FOI-3974-LSC**

Thank you for your request dated 3 April 2024.

We can confirm that the ICB does hold the information you requested.

Please find our response to your questions below:

1. Could you please confirm if the Docobo solution is still in use across the LSC virtual wards?

**Yes**

2. If yes, please could you confirm

a) the new contract End date(s) or extension(s) length?

**31/03/2025**

b) the new contract(s)/or extension(s) Value (£)?

**Pay as you take but c£150k**

c) how many remote monitoring beds/licences does this cover?

**10,000 license months – each patients time varies.**

**This is a rolling contract but is likely to be reviewed in year – the payment terms are per license and covers the number of people using is limited by number of patients on virtual wards using docobo.**

3. If not, are there other remote monitoring solutions for virtual wards/digital tools in areas such as remote patient pathways currently in place or being evaluated, trialled or contracted?

**N/A**

4. If yes, can you confirm the following:

a) the Supplier(s) name?

b) the Start date(s)?

c) the End date(s) or Contract(s)/Pilots(s) length?

d) the Contract(s)/Pilots(s) Value?

e) how many remote monitoring beds/licences does this cover?

**No**

5. Did any of the £700,00 Health Technology Adoption and Accelerator Fund allocations, have been spent on supporting virtual care technology?

**No**

6. If yes, can you confirm the following:

a) what technology?

b) the Supplier(s) name?

c) the Value (£)?

**N/A**

### **Right of Appeal**

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within 40 working days from the date this response was issued.

### **To request an internal review**

You can request this by contacting the FOI team by email at [MLCSU.FOITeam@nhs.net](mailto:MLCSU.FOITeam@nhs.net) or by post to Leyland House, Lancashire Business Park, Leyland, PR26 6TR, specifying why you require a review.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the CCGs FOI complaints procedure. The ICO can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF  
[www.ico.gov.uk](http://www.ico.gov.uk)

Yours sincerely  
**Joe McGuigan**

**On behalf of Kevin Lavery  
ICB Chief Executive**