



Please contact: Access to Information
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16 April 2024

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Re: Your request for information under the Freedom of Information Act 2000
Ref no: FOI-3985-LSC

Thank you for your request dated 9 April 2024.

We can confirm that the ICB does hold the information you requested.

Please find our response to your questions below:

I have been looking on the ELMS website and note the diminished services they deliver in addition the lack of a formal up to date CQC inspection report (the last being 2017) also the mis-information on the website, about the Patient Voice Group they advertise on the site, this does not exist, it was disbanded in 2018.

I have looked at the ICB primary care commissioning minutes and cannot see any discussion regarding the performance of this contract.

1. When will this contract be discussed by commissioners? and when will it come up for tender?

The contract is managed by the ICB with regular meetings to discuss all aspects of the contract.

The contract has an expiry date of 31st March 2025.

Right of Appeal

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within 40 working days from the date this response was issued.

To request an internal review

You can request this by contacting the FOI team by email at MLCSU.FOITeam@nhs.net or by post to Leyland House, Lancashire Business Park, Leyland, PR26 6TR, specifying why you require a review.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the CCGs FOI complaints procedure. The ICO can be contacted at:

Information Commissioner's Office, Wycliff House, Water Lane, Wilmslow, Cheshire, SK9 5AF
www.ico.gov.uk

Yours sincerely
Karen Dean

On behalf of Kevin Lavery
ICB Chief Executive