

PHARMACY CLOSURES JANUARY 2023 - JANUARY 2024

Name of Pharmacy/ ODS	Duration of Closure	Reasons Provided for Closure
Jan-23 Asda Pharmacy - FNV73	2 hours	The Pharmacy has been unable to open at 10:00am this morning as the Locum has been involved in a car accident.
03/01/2023 Asda Pharmacy - FNV73	1:30 hours	The Pharmacy was unable to open as there is no Pharmacist. The site will email the central booking team for cover.
03/01/2023 Boots Pharmacy - FGT42	5:00 hours	No Pharmacist.
03/01/2023 Rowlands Pharmacy - FJR52	01:15 hours	Locum cancelled at short notice due to sickness.
13/01/2023 Rowlands Pharmacy - FQX15	00:45 minutes	Locum was late as went to the wrong branch after mis-reading diary, arrived at 09:15am.
13/01/2023 Well Pharmacy - FCX14	01:00 hour	Colleague shortages.
14/01/2023 Well Pharmacy - FC859	01:00 hour	This was due to pharmacist sickness.
18/01/2023 Asda Pharmacy - FAM03	02:30 hours	The Pharmacy will be closing at 5:30pm today due to colleague absence. Colleague illness.
19/01/2023 Boots Pharmacy - FVK00	03:36 hours	Barrow had a power outage last night and unfortunately several systems in the branch are now not responsive.
19/01/2023 Boots Pharmacy - FQ019	01:00 hour	Bad weather staff absence - no cover available for lunch time.
19/01/2023 Well Pharmacy - FT428	01:30 hours	Bad weather, safety of the colleague travelling home.
23/01/2023 Boots Pharmacy - FN840	02:25 hours	The locum had double booked with two different companies - we had to wait to fill the gap with another locum.
23/01/2023 Rowlands Pharmacy - FHQ20	01:00 hour	Pharmacist manager unwell - Branch manager unable to attend due to sickness.
27/01/2023 Rowlands Pharmacy - FLA57	01:00 hour	Locum cancelled due to unforeseen childcare concerns.
28/01/2023 Well Pharmacy - FLD45	01:30 hours	Due to a cancellation, a replacement needed to be found and arrived at 10:30am.
Feb-23		
01/02/2023 Boots Pharmacy - FLJ29	01:00 hour	Store having to close due to power fault on street and electricity board switched power off.
05/02/2023 Morrisons Pharmacy - FTD78	00:20 minutes	Pharmacist was on time, no managers where in cash office and could not find anyone for the keys.
14/02/2023 Asda Pharmacy - FAH16	11:00 hours	Locum could not be found.
14/02/2023 Rowlands Pharmacy - FW468	02:30 hours	Locum cancelled at short notice - Locum not arrived, due to mis-reading diary.
14/02/2023 Rowlands Pharmacy -FW468	02:30 hours	Business Continuity - A police incident involving threats to team members.
14/02/2023 Asda Pharmacy -FTP61	00:15 minutes	The Pharmacy was closed from 20:05 -20:20 yesterday (13/02/23) as the Pharmacist had gone out for food. Normal service has since resumed.No update to follow.
15/02/2023 Rowlands Pharmacy - FDF12	01:00 hour	Locum cancelled at short notice due to sickness.
15/02/2023 Rowlands Pharmacy - FT195	01:00 hour	Locum cancelled at short notice due to sickness.
17/02/2023 Boots Pharmacy - FQ019	02:00 hours	No lunch cover.
17/02/2023 Boots Pharmacy - FMY52	01:00 hour	Pharmacist Sickness.
21/02/2023 Rowlands Pharmacy - FED62	01:30 hours	Locum cancelled at short notice due to sickness. Replacement locum at 10:30am , 1 call, 4 emails.
23/02/2023 Well Pharmacy - FLQ06	01:15 hours	The scheduled locum was unable to attend their shift.
26/02/2023 Morrisons Pharmacy - FTD78	00:15 minutes	The scheduled locum arrived late because of car troubles.
28/02/2023 Rowlands Pharmacy - FXF02	01:15 hours	The locum cancelled due to unforeseen circumstances.
24/02/2023 Lloyds Pharmacy - FLR12	04:30 hours	No Pharmacist.
Mar-23		
07/03/2023 Asda Pharmacy - FAH16	00:30 minutes	Locum Pharmacist failed to attend a booked shift.
07/03/2023 Morrisons Pharmacy - FKH96	00:10 minutes	Locum Pharmacist was stuck in traffic on M55 due to an accident.
10/03/2023 Rowlands Pharmacy - FXF02	01:30 hours	Locum cancelled due to adverse weather conditions.
10/03/2023 Rowlands Pharmacy - FM831	01:00 hour	Locum cancelled due to adverse weather conditions.
10/03/2023 Boots Pharmacy - FL129	01:30 hours	Staff not being able to get to work.
10/03/2023 Boots Pharmacy - FMY52	01:00 hour	No Pharmacist cover due to bad weather (snow).
17/03/2023 Morrisons Pharmacy - FTD78	00:40 minutes	Locum Pharmacist due to work called at 7am to cancel due to illness, an emergency locum was found at 7:30am but travelling from Birmingham which takes two hours.
20/03/2023 Rowlands Pharmacy - FDF12	00:45 minutes	Pharmacist manager unwell - Manager unable to attend due to sickness.
20/03/2023 Boots Pharmacy - FN789	01:00 hour	Very short staff cover in pharmacy & store due to sickness.
20/03/2023 Boots Pharmacy - FN789	03:30 hours	Pharmacist got a call at 13:10 that his wife had been taken ill and urgently had to leave.
24/03/2023 Rowlands Pharmacy - FWC66	01:30 hours	Locum late - Locum arrived late due to emergency appointment.
29/03/2023 Rowlands Pharmacy - FJR52	01:20 hours	Pharmacist manager unwell - Branch manager unable to attend due to sickness.

Apr-23

01/04/2023	Well Pharmacy - FTC77	01:40 hours	This was due to the scheduled locum pharmacist's not showing up for their shift.
03/04/2023	Rowlands Pharmacy - FLA57	01:30:00 hours	Locum cancelled at short notice due to sickness.
14/04/2023	Cottam Lane Pharmacy - FWF05	02:00 hours	Unable to obtain locum at short notice.
15/04/2023	Fishlocks Pharmacy - FHG54	02:30 hours	Unable to secure a pharmacist for the remaining couple hours of the day, therefore we were to safely operate the pharmacy, therefore we have had to take the decision to close.
15/04/2023	Well Pharmacy - FTC77	01:30 hours	Locum booked in did not receive a confirmation email so did not realise he was booked in for the shift, when called he would arrive at 10:30am.
12/04/2023	Fishlocks Pharmacy - FHG54	11:30 hours	The pharmacist, that was covering Fishlocks could not attend as they had a family emergency. Have tried to locate a locum pharmacist, unable to locate in such short notice.
20/04/2023	Boots Pharmacy - FN840	00:35 minutes	No locum pharmacist had arrived - they did ring the store to say they were on the way, but were delayed.
21/04/2023	Boots Pharmacy - FN840	06:30 hours	A locum shift had been advertised, and the rate was increased several times, but with it being EID no pharmacist came forward to fill the shift.
21/04/2023	Rowlands Pharmacy - FED62	05:00 hours	Business Continuity - No cover found due to Eid. Employed pharmacist from pharmacy FJR52 will cover here 10:30am - 12:30pm.
21/04/2023	Rowlands Pharmacy - FED62	01:30 hours	Business Continuity - No cover found due to Eid. Employed pharmacist from pharmacy FJR52 will cover here 10:30am - 12:30pm.
21/04/2023	Rowlands Pharmacy - FJR52	01:30 hours	Business Continuity - Pharmacist covering pharmacy FED62
21/04/2023	Rowlands Pharmacy - FXF02	01:00 hour	Locum cancelled at short notice due to unforeseen circumstances.
21/04/2023	Well Pharmacy - FC859	05:00 hours	We were unable to source a pharmacist.
21/04/2023	Well Pharmacy - FD070	04:00 hours	The scheduled pharmacist had to work across two branches due to us not being able to find a pharmacist to cover accrington.
20/04/2023	Fishlocks Pharmacy - FHG54	02:30 hours	Pharmacist became ill on shift and was unable to complete the remainder of their shift. We were unable to cover the remainder of the trading window. Therefore decision taken to close.
22/04/2023	Leyland Late Night Pharmacy - FP	03:30 hours	Unable to get Pharmacist due to Eid celebrates to cover the morning shift.
22/04/2023	Boots Pharmacy - FN840	01:00 hour	A locum shift had been advertised, and the rate was increased several times, but no pharmacist came forward to fill the shift, we did manage to cover 3 hours out of the 4.
20/04/2023	Fishlocks Pharmacy - FHG54	10:00 hours	Unable to staff the pharmacy for the full day due to high levels of sickness resulting in us being unable to operationally function safely. Decision made to close the branch early.
22/04/2023	Morrisons Pharmacy - FPE53	00:20 minutes	Locum pharmacist late arriving for shift due to oversleeping.
22/04/2023	Boots Pharmacy - FMY52	01:30 hours	A locum shift had been advertised, and the rate was increased several times, but no pharmacist came forward to fill the shift, we did manage to cover 8am till 15:30 with a boots relief pharmacist, however they could not stay till 5pm.
24/04/2023	Boots Pharmacy - FMY52	02:00 hours	A locum shift had been advertised, and the rate was increased several times, but no pharmacist came forward to fill the shift. (Pharmacist sickness).
26/04/2023	Morrisons Pharmacy - FPE53	00:20 minutes	Locum Pharmacist arrived late due to traffic accident on nearby roundabout.
28/04/2023	Cottam Lane Pharmacy - FWF05	03:00 hours	Unplanned staff absence, Locum shortage to cover.
25/04/2023	Well Pharmacy - FTC77	01:30 hours	Locum was outside at 8:30 but no one arrived to open up the branch until 10am.
26/04/2023	Well Pharmacy - FTC77	01:30 hours	Locum was outside at 8:30 but no one arrived to open up the branch until 10am.
30/04/2023	Asda Pharmacy - FMF38	00:35 minutes	Pharmacist travel delay.

May-23

02/05/2023	Rowlands Pharmacy - FQX15	01:30 hours	Pharmacist manager unwell - Manager off due to sickness locum cover eta 10:30am, 4 calls, 5 emails.
03/05/2023	Morrisons Pharmacy - FKH96	00:30 minutes	Pharmacy was opened 30 minutes late due to pharmacist stuck in traffic on M55 (due to accident). Pharmacist called area manager & store to make them aware.
05/05/2023	Cleveleys Pharmacy - FEW64	03:00 hours	Staff sickness, it was unsafe to remain open with a pharmacist and no one dispensing member of staff.
06/05/2023	Well Pharmacy - FYR78	00:45 minutes	Locum called in sick on the morning of the shift. Gap was emailed and text to all agencies and locums, cover was sourced but unable to arrive before 09:45.
09/05/2023	Morrisons Pharmacy - FKH96	00:50 minutes	Regular pharmacist had death in the family & pharmacist cover was not available until 09:50 when support pharmacist arrived.
09/05/2023	Well Pharmacy - FE666	01:30 hours	Pharmacy closure due to severe staff shortage, wasn't able to source any other colleague to help cover despite many attempts, one pharmacist would have been on premises on their own which was unsafe.

11/05/2023	Well Pharmacy - FFP65	02:30 hours	Locum could not be found. Due to an emergency the pharmacist originally booked to cover the full shift had to cancel, replacement pharmacist organised however we have only be able to cover 08:30 - 18:30, so will be unable to operate the pharmacy for the final few hours.
13/05/2023	Fishlocks Pharmacy - FHG54	02:30 hours	
13/05/2023	Rowlands Pharmacy - FFX74	00:45 minutes	Pharmacist manager late - Employed Pharmacist late due to unforeseen circumstances.
13/05/2023	Rowlands Pharmacy - FLA57	01:20 hours	Locum cancelled at short notice due to sickness.
18/05/2023	Cottam Lane Pharmacy - FWF05	03:00 hours	Unplanned staff absence, Locum shortage to cover.
20/05/2023	Well Pharmacy - FLQ06	00:10 minutes	The scheduled locum was late to their shift.
25/05/2023	Cottam Lane Pharmacy - FWF05	03:00 hours	Shortage of staff due to sickness, shortage of locums to cover staff absence.
26/05/2023	Cottam Lane Pharmacy - FWF05	03:00 hours	Shortage of staff due to sickness, shortage of locums to cover staff absence.
26/05/2023	Rowlands Pharmacy - FED62	01:30 hours	Locum cancelled at short notice due to sickness
27/05/2023	Well Pharmacy - FAV22	00:40 minutes	Locum stuck in traffic, shift was emailed and text to all agencies and locums on the day but cover unable to arrive before 09:40.
31/05/2023	Well Pharmacy - FE666	03:00 hours	Severe staff shortage, could not unfortunately source alternative staff to help cover gap. A Pharmacist had called in sick, this had been put out for a locum as no store had double cover, the rate was increased twice to try and get a locum to pick up the shift, since there was no locum, a partial deregulated store closed at 13:30 so we could offer some pharmacy services. Our local store at Ewood had unplanned sickness, they tried to get a locum to fill the shift even raising the hourly pay, so to be able to offer some service on the day. FAD13 closed their pharmacy at 13:30 so the
30/06/2023	Boots Pharmacy - FN840	05:00 hours	
30/06/2023	Boots Pharmacy - FAD13	04:30 hours	
Jun-23			
02/06/2023	Well Pharmacy - FGF35	04:30 hours	No locums available had to split cover with Poulton
02/06/2023	Well Pharmacy -FLD45	05:00 hours	Due to split cover
02/06/2023	Rowlands Pharmacy - FDF12	05:00 hours	Pharmacist manager unwell - Branch manager cancelled due to unforeseen circumstances.
03/06/2023	Well Pharmacy - FLQ06	00:30 minutes	No cover was able to be found before store opened decision was made to split cover with Marton Cherry Tree Rd.
03/06/2023	Well Pharmacy - FFP65	03:30 hours	Locum booked in, split cover with Blackpool Grasmere rd until lunchtime as no cover could be found for that store. This ensured both stores could trade.
05/06/2023	Rowlands Pharmacy - FT195	01:40 hours	Locum cancelled at short notice due to sickness.
05/06/2023	Well Pharmacy - FG858	01:30 hours	Colleague resource challenges.
08/06/2023	Well Pharmacy - FLQ06	02:20 hours	Colleague resources challenges.
09/06/2023	Cottam Lane Pharmacy - FWF05	02:00 hours	Unable to obtain locum at short notice.
20/06/2023	Well Pharmacy - FFP65	02:00 hours	Colleagues resource challenges.
14/06/2023	Morrisons Pharmacy - FT104	00:20 minutes	Locum pharmacist arrived late due to heavy traffic on the route.
20/06/2023	Boots Pharmacy - FY618	01:30 hours	Pharmacist cancelled shift at last minute (locum) had to sort new pharmacist out.
22/06/2023	Well Pharmacy - FFP65	01:00 hour	Colleague resource challenges
24/06/2023	Well Pharmacy - FCX14	04:00 hours	No locum booked, and branch too far out to split cover.
24/06/2023	Rowlands Pharmacy - FWD90	00:45 minutes	Business Continuity - Branch closed due to keyholder arriving late.
28/06/2023	Asda Pharmacy - FAH16	16:00 hours	Unfulfilled shift.
28/06/2023	Well Pharmacy - FAJ76	03:30 hours	Colleague resources challenges.
29/06/2023	Rowlands Pharmacy - FDF12	01:30 hours	Business Continuity - No locum cover found.
14/06/2023	Cohens Chemist - FME86	05:00 hours	Locum had an emergency and cancelled at the last minute. Unable to find alternate locum cover until the afternoon.
29/06/2023	Asda Pharmacy - FAH16	06:00 hour	Shift not picked up by locum. The Pharmacy was not able to open at 07:00 this morning as this scheduled Locum did not arrive. The store has advised that the department may re-open at 14:00 but it is not known for certain if a locum has picked up this shift. Otherwise, the department will re-open tomorrow morning.
30/06/2023	Asda Pharmacy - FGM92	01:35 hour	
30/06/2023	Rowlands Pharmacy - FXF02	01:00 hour	Locum cancelled at short notice due to sickness.
30/06/2023	Rowlands Pharmacy - FR451	00:45 minutes	Locum cancelled at short notice due to unforeseen circumstances.
30/06/2023	Boots Pharmacy - FY618	04:00 hours	Locum Pharmacist was unwell and had to go home urgently. Could not source any cover.
29/06/2023	Well Pharmacy - FD070	04:30 hours	Colleague resources challenges.
Jul-23			
29/06/2023	Asda Pharmacy - FAH16	06:00 hours	The Pharmacy was closed early at 17:00 today as the late shift was not picked up by a locum. Normal trading hours will resume tomorrow.
01/07/2023	Well Pharmacy - FAV22	02:00 hours	Decision was made to slit cover with the Longridge branch so both stores could trade.
01/07/2023	Well Pharmacy - FT428	02:30 hours	No cover could be sourced before day of the shift. Decision was made to slit cover with yje Garstang branch so both stores could trade.

02/07/2023	Morrisons Pharmacy - FKH96	01:15 hours
05/07/2023	Well Pharmacy - FQM02	03:00 hours
07/07/2023	Cottam Lane Pharmacy - FWF05	03:00 hours
07/07/2023	Rowlands Pharmacy - FED62	00:45 minutes
08/07/2023	Well Pharmacy - FCX14	04:00 hours
10/07/2023	Chorley Pharmacy - FEM48	01:30 hours
06/07/2023	Fishlocks Pharmacy - FHG54	02:00 hours
11/07/2023	Well Pharmacy - FLD45	00:30 minutes
13/07/2023	Well Pharmacy - FCX14	01:00 hours
14/07/2023	Well Pharmacy - FAJ76	01:30 hours
17/07/2023	Rowlands Pharmacy - FWC66	02:30 hours
19/07/2023	Morrisons Pharmacy - FKH96	00:05 minutes
19/07/2023	Rowlands Pharmacy - FR451	00:45 minutes
20/07/2023	Cottam Lane Pharmacy - FWF05	02:00 hours
21/07/2023	Cottam Lane Pharmacy - FWF05	02:00 hours
19/07/2023	Well Pharmacy - FLD45	01:30 hours
22/07/2023	Well Pharmacy - FLQ06	01:30 hours
24/07/2023	Rowlands Pharmacy - FM831	01:00 hour
27/07/2023	Cottam Lane Pharmacy - FWF05	03:00 hours
28/07/2023	Cottam Lane Pharmacy - FWF05	03:00 hours
23/06/2023	Boots Pharmacy - FP592	01:10 hour
28/07/2023	Rowlands Pharmacy - FM831	01:30 hours
31/07/2023	Well Pharmacy - FLQ06	02:30 hours
31/07/2023	Well Pharmacy - FLQ06	04:00 hours
31/07/2023	Rowlands Pharmacy - FFX74	01:45 hours

Locum Pharmacist arrived late for shift as was held up in heavy traffic due to an accident closing the M6.
Premises unfit to operate.
Shortage of staff due to sickness. Shortage of locums to cover staff absence.
Locum Cancelled at short notice - Locum cancelled due to sickness.
Pharmacist resourcing issues
The Locum Pharmacist that was on duty telephoned to say that her car had broken down and would not be able to get there.
Due to an emergency the pharmacist was unable to complete the end of their shift, which resulted in the pharmacy having to close at 7pm.
Sickness by locum – covered by 9,30am Pharmacist issues
Colleague resource challenges.
Colleague resource challenges.
Business Continuity - Locum Cancelled due to Unforeseen Circumstances
Pharmacy opened 5mins late due to pharmacist arriving late due to being stuck in heavy traffic.
Locum Cancelled at short notice - Locum Cancelled due to Unforeseen Circumstances
Cancellation of locum & unable to cover in short notice. Insufficient staff to cover absence.
Cancellation of locum & unable to cover in short notice. Insufficient staff to cover absence.
This was due to pharmacist resourcing challenge
This was due to pharmacist resourcing challenge
Business Continuity - Branch Closed for Welfare Break
Locum cover unavailable at short notice. Insufficient staff to cover absence.
Locum cover unavailable at short notice. Insufficient staff to cover absence.
Pharmacist leave on sick
Business Continuity - Branch Closed following Attempted Break In
Locum Sickness
Split cover with Grasmere
Employed Pharmacist unable to attend due to sickness locum cover eta 10am 6 calls, 4 emails

Aug-23

03/08/2023	Cottam Lane Pharmacy - FWF05	03:00 hours
04/08/2023	Cottam Lane Pharmacy - FWF05	03:00 hours
16/06/2023	Well Pharmacy - FM994	01:00 hour
05/08/2023	Rowlands Pharmacy - FFX74	01:15 hours
09/08/2023	Cottam Lane Pharmacy - FWF05	03:00 hours
10/08/2023	Cottam Lane Pharmacy - FWF05	03:00 hours
11/08/2023	Cottam Lane Pharmacy - FWF05	03:00 hours
13/08/2023	Boots Pharmacy - FVK00	03:30 hours
12/08/2023	Rowlands Pharmacy - FJR52	03:00 hours
15/08/2023	Well Pharmacy - FCX14	01:00 hour
17/08/2023	Cottam Lane Pharmacy - FWF05	03:00 hours
18/08/2023	Cottam Lane Pharmacy - FWF05	03:00 hours
15/08/2023	Rowlands Pharmacy - FJF38	02:25hours
15/08/2023	Asda Pharmacy - FNV73	12:00 hours
18/08/2023	Well Pharmacy - FQM02	02:30 hours
19/08/2023	Rowlands Pharmacy - FWC66	02:00 hours
24/08/2023	Rowlands Pharmacy - FJR52	03:00 hours
24/08/2023	Rowlands Pharmacy - FWC66	02:15 hours
24/08/2023	Well Pharmacy - FYR78	05:00 hours
24/08/2023	Well Pharmacy - FM994	05:00 hours
25/08/2023	Rowlands Pharmacy - FR084	01:30 hours
25/08/2023	Superdrug Pharmacy - FKD22	00:50 minutes

Locum could not be found.
Locum could not be found.
Challenge resource challenges.
Locum cancelled due to sickness - New cover sourced & arrived at 9.30
Unable to cover absense in house or via locum cover at short notice.
Unable to cover absense in house or via locum cover at short notice.
Unable to cover absense in house or via locum cover at short notice.
Pharmacist arrived for shift but became unwell, and unable to remain as RP. Alternative pharmacist sought but no availability
Branch closed due to no locum cover available.
Colleague resource challenges.
Lack of locum - Staff shortage
Lack of locum - Staff shortage
Locum cancelled due to a bereavement, replacement locum eta - 11.10am 1 call, 0 emails.
Unfulfilled shift
Locum could not be found.
Locum cancelled due to unforeseen circumstances. Multiple locums contacted but rates far too high. 2 managers of nearby branches contacted to see if they can move - both declined as branch too far away to leave their branch without. New cover sourced & provided an ETA to branch of 11am
Employed pharmacist moved to FWC66 for emergency eta 12pm
Locum not turned up after mis reading diary, employed pharmacist moved from FJR52
Split Cover.
Split Cover.
Locum late due to traffic - Local cover sourced with an ETA of 10:30. Travelling from Manchester
Timing Error of regular pharmacist.

25/08/2023	Rowlands Pharmacy - FR451	01:40 hours	Pharmacist popped out to get some lunch and had a car accident. Currently being interviewed by the police at the scene. Replacement locum arriving shortly.
26/08/2023	Well Pharmacy - FLQ06	02:00 hours	Split Cover
26/08/2023	Well Pharmacy - FFP65	01:00 hour	Split Cover.
26/08/2023	Well Pharmacy - FLD45	00:30 minutes	Split cover with Bispham
28/08/2023	Asda Pharmacy - FAM03	02:30 hours	Pharmacy has not opened at 9am due to locum pharmacist not turning up. Site will be able to open from 11:30am.
29/08/2023	Morrisons Pharmacy - FT104	00:15 minutes	Pharmacy manager called in sick, pharmacy manager from Rochdale branch arrived to open pharmacy at 09.15am.

Sep-23

01/09/2023	Boots Pharmacy - FLJ29	00:30 minutes	Store closure due to no pharmacist - Cover Pharmacist can only work till 17.30
06/09/2023	Rowlands Pharmacy - FWC66	03:00 hours	Locum cancelled due to unforeseen circumstances. Replacement locum booked arrived at 12pm.
07/09/2023	Boots Pharmacy - FLJ29	01:00 hour	Staff shortage as helping cover another store as well as holidays causing back log of work.
09/09/2023	Boots Pharmacy - FCF32	08:00 hours	Locum cancellation.
10/09/2023	Asda Pharmacy - FNV73	03:30 hours	The Pharmacy was forced to close at 13:00 due to a loss power caused by a roof leak.
11/09/2023	Boots Pharmacy - FN789	01:00 hour	Limited pharmacy cover, lunch closure to ensure pharmacy is safe
16/09/2023	Boots Pharmacy - FCF32	02:00 hours	Locum could not be found
19/09/2023	Rowlands Pharmacy - FR084	01:50 hours	Employed Pharmacist off due to bereavement, locum cover travelling from Warrington, eta 10.50am, 11 emails exchanged
20/09/2023	Rowlands Pharmacy - FXF02	01:30 hours	Employed Pharmacist off due to bereavement,branch called at 9.20 to let us know, locum cover eta10.30 travelling from Stockport. 1 email exchanged.
22/09/2023	Well Pharmacy - FG858	02:00 hours	The branch pharmacist called in sick, we text out to all direct and agency locums.
23/09/2023	Well Pharmacy - FLQ06	02:00 hours	Split Cover.
23/09/2023	Well Pharmacy - FFP65	01:00 hour	Split Cover.
25/09/2023	Well Pharmacy - FAG94	03:30 hours	There had been a family bereavement with a staff member who had to leave and no other colleagues could be found, this would leave just the pharmacist on site so the branch was closed.
29/09/2023	Well Pharmacy - FCX14	01:00 hour	Colleague resource challenges.

Oct-23

02/10/2023	Rowlands Pharmacy - FM831	01:00 hour	Replacement locum travelling from Lancashire eta 10am, 6 calls, 14 emails
01/10/2023	Morrisons Pharmacy - FT104	00:12 minutes	Locum Pharmacist arrived late due to being stuck in traffic on the M6.
03/10/2023	Well Pharmacy - FLD45	02:00 hours	Pharmacist had to go to A&E
04/10/2023	Well Pharmacy - FG858	02:30 hours	The branch pharmacist didn't arrive at branch, we text out to all direct and agency locums.
09/10/2023	Well Pharmacy - FFP65	02:30 hours	Sickness locum cover found.
11/10/2023	Morrisons Pharmacy - FT104	01:05 hours	Locum Pharmacist arrived late due to care breaking down on route (had to wait 30 mins for recovery vehicle to arrive).
14/10/2023	Well Pharmacy - FC859	01:00 hour	Reliefs had to swap round as one didn't drive
14/10/2023	Well Pharmacy - FC859	02:30 hours	The relief manager said the branch was too far and not in her area, so she went to a different branch and we found cover for this branch
17/10/2023	Rowlands Pharmacy - FED62	00:45 minutes	Locum unwell in branch, will stay till 1pm, replacement locum eta 13.45
18/10/2023	Morrison Pharmacy - FT104	00:25 minutes	Locum Pharmacist arrived late due to being held up in heavy traffic on route.
18/10/2023	Rowlands Pharmacy - FWC66	03:30 hours	Locum cancelled due to Sickness - replacement locum travelling from Birmingham eta 12-12.30.
18/10/2023	Rowland Pharmacy - FM831	00:50 minutes	Locum cancelled due to Sickness - replacement locum travelling from Stockport eta 9.50am
18/10/2023	Boots Pharmacy - FN840	05:00 hours	Supporting another store, pharmacist sickness
19/10/2023	Well Pharmacy - FG858	01:00 hour	Locum was not aware of shift. Couldn't attend
19/10/2023	Well Pharmacy - FQM02	02:30 hours	Sickness locum cover found
20/10/2023	Boots Pharmacy - FLJ29	01:00 hour	Sickness locum
20/10/2023	Cleveleys Pharmacy - FEW64	01:30 hours	Staff sickness, lunch time closure.
21/10/2023	Rowlands Pharmacy - FWM31	01:30 hours	Locum cancelled due to unforeseen circumstances
24/10/2023	Well Pharmacy - FFP65	01:30 hours	Sickness locum cover found
25/10/2023	Morrisons Pharmacy - FPX67	01:00 hour	Locum pharmacist due to work called at 08.50 to advise would not be attending as ill. A replacement locum pharmacist was found who arrived to open the pharmacy at 10.00.
27/10/2023	Bispham Pharmacy - FWX27	08:30 hours	Staff sickness. It is unsafe to remain open with a pharmacist.
27/10/2023	Well Pharmacy - FLQ06	00:30 minutes	Short notice staff sickness
28/10/2023	Well Pharmacy - FLD45	04:00 hours	Pharmacist split cover with another store.

28/10/2023 Boots Pharmacy - FAD13	01:45 hours	We temporarily suspended our service at 10.15am till 12.00 to due a locum cancelling her shift to due to a bereavement – in another store – 1181 Cobden court, Blackburn. This was to support the store while they got their care homes medication out. Every possible avenue has been explored we have had internal request and locum request gone out to all agencies and unfortunately we have not been able to cover these two remaining hours of the day. Patients have been informed and we have signposted all patients and customers to the nearest pharmacy. We are partially deregulated so the retail side of the business did remain open.
28/10/2023 Boots Pharmacy - FVD14	01:30 hours	The pharmacy has not been able to find a pharmacist from 9.00am – 10.30am on the 28/10/2023 and from 11.40am to 12-30pm this was due to the booked pharmacist cancelling due to a family bereavement. Every possible avenue has been explored we have had internal request and locum request gone out to all agencies and unfortunately we have not been able to cover these part of the day. Patients have been informed and we have signposted all patients and customers to the nearest pharmacy. We are partially deregulated so the retail mside of the business will remain open.
28/10/2023 Boots Pharmacy -FVD14	01:00 hour	The pharmacy has not been able to find a pharmacist from 9.00am – 10.30am on the 28/10/2023 and from 11.40am to 12-30pm this was due to the booked pharmacist cancelling due to a family bereavement. Every possible avenue has been explored we have had internal request and locum request gone out to all agencies and unfortunately we have not been able to cover these part of the day. Patients have been informed and we have signposted all patients and customers to the nearest pharmacy. We are partially deregulated so the retail mside of the business will remain open.

Nov-23

03/11/2023 Well Pharmacy - FP618	00:30 minutes	No Locum available.
03/11/2023 Cottam Lane Pharmacy - FWF05	02:00 hours	No Locum available.
06/11/2023 Rowlands Pharmacy - FDF12	01:00 hour	Employed Pharmacist unable to attend due to sickness. Locum cover travelling from Preston eta 10am, 3 calls, 12 emails.
06/11/2023 Asda Pharmacy - FMF38	02:00 hours	No locum accepted shift.
07/11/2023 Morrison Pharmacy - FKH96	00:05 minutes	Pharmacist arrived late due to being as stuck in traffic on the A677 (Preston New Rd in Blackburn).
07/11/2023 Rowlands Pharmacy - FM831	01:30 hours	Employed pharmacist collapsed in branch and needing to go to hospital, Locum cover eta 11.30am
08/11/2023 Rowlands Pharmacy - FJF38	00:45 minutes	Locum late due to traffic arrived at 9.30am.
15/11/2023 Well Pharmacy - FLQ06	00:20 minutes	Late arrival due to traffic.
16/11/2023 Rowlands Pharmacy - FHQ20	01:30 hours	Locum not arrived unable to make contact informed by branch at 9.15am. Replacement locum booked arrived at 10.30am. 1 call exchanged.
16/11/2023 Rowlands Pharmacy - FM831	01:30 hours	Issue with the building - Due to a suspected gas leak in the surgery attached the team had to evacuate the premises. Employed pharmacist unable to work due to unforeseen circumstances. Replacement locum booked arrived at 10.30am. Locum travelling Manchester. 16 emails exchanged (Was a locum here from opening who should have been at 1647 came in error)
17/11/2023 Rowlands Pharmacy - FHQ20	01:00 hour	
20/11/2023 Well Pharmacy - FLQ06	01:05 hours	Premises unable to access.
29/11/2023 Asda Pharmacy - FTP61	00:30 minutes	Pharmacist Travel delay

Dec-23

01/12/2023 Cottam Lane Pharmacy - FWF05	02:00 hours	Short notice staff sickness.
04/12/2023 Asda Pharmacy - FAM03	02:30 hours	The Pharmacy has been unable to open at 08:00 this morning as the Pharmacist has been unable to get in due to the weather. The department expects to re-open at 10:30. Update to follow.
04/12/2023 Rowlands Pharmacy - FW468	06:30 hours	Branch Closed due to Police Incident
04/12/2023 Well Pharmacy - FLQ06	00:40 minutes	Late arrival due to traffic
04/12/2023 Well Pharmacy - FFF21	00:25 minutes	Late arrival due to traffic
05/12/2023 Well Pharmacy - FLD45	01:15 hours	BM in accident, Locum cover found Due to a police incident pharamcy remains closed from a threat to burn it down from a member of the public, team are serving the blue script patients but are asking them to call first to ensure its safe. Waiting on an update from the police We will update once we know if the branch reopens today.
05/12/2023 Rowlands Pharmacy - FW468	08:30 hours	
08/12/2023 Cottam Lane Pharmacy - FWF05	02:00 hours	Locum could not be found.

08/12/2023	Rowlands Pharmacy - FHQ20	01:30 hours	Locum cancelled due to sickness - Replacement locum booked arrived at 10.30am. Locum travelling from Manchester. 2 emails exchanged
09/12/2023	Well Pharmacy - FLQ06	00:45 hours	Staff forgot keys – had to return home.
15/12/2023	Cottam Lane Pharmacy - FWF05	02:00 hours	Locum could not be found
18/12/2023	Well Pharmacy - FGF35	02:30 hours	Pharmacist sickness, locum cover found
18/12/2023	Boots Pharmacy - FMY52	01:45 hours	Pharmacy Sickness
18/12/2023	Boots Pharmacy - FAJ19	07:15 hours	Pharmacist was sent to cover another store
22/12/2023	Cottam Lane Pharmacy - FWF05	02:00 hours	Short notice staff sickness.
22/12/2023	Asda Pharmacy - FAH16	04:30 hours	Unfilled shift - Open to Locum Pharmacists, search for cover ongoing.
28/12/2023	Cottam Lane Pharmacy - FWF05	02:00 hours	Short notice staff sickness.
30/12/2023	Cottam Lane Pharmacy - FWF05	02:00 hours	Short notice staff sickness.
28/12/2023	Boots Limited - FMY52	01:45 hours	Pharmacist sickness.
28/12/2023	Leyland Late Night Pharmacy - FP	06:15 hours	Unexpected pharmacist sickness, however, we arranged alternative cover at the earliest opportunity. 9.00am - 3.15pm we never had a pharmacist, however the rest of the day until 9.00pm was not affected.
29/12/2023	Well Pharmacy - FLQ06	01:00 hour	Colleague resource challenges.
30/12/2023	Asda Pharmacy - FAH16	04:00 hours	Roof leak.

Jan-24

02/01/2024	Morrisons Pharmacy - FT104	01:00 hour	The pharmacy opened late as the new store manager wouldn't release the pharmacy keys to the locum pharmacist as he was under the incorrect impression that a pharmacy colleague needed to be present when the keys were handed over. The Pharmacy Area Manager contacted the store manager & explained the correct procedure & the keys were handed over to the locum pharmacist.
05/01/2024	Cottam Lane Pharmacy - FWF05	02:00 hours	Locum could not be found.
11/01/2024	Rowlands Pharmacy - FJR52	01:00 hour	Branch Closed for Welfare Break.
16/01/2024	Well Pharmacy - FLQ06	00:30 minutes	Late arrival due to snow
16/01/2024	Well Pharmacy - FLQ06	00:30 minutes	Locum could not be found
16/01/2024	Boots Pharmacy - FRG44	02:30 hours	Short shortages, pharmacist unwilling to work alone.
18/01/2024	Cottam Lane Pharmacy - FWF05	02:00 hours	Locum could not be found
19/01/2024	Cottam Lane Pharmacy - FWF05	02:00 hours	Locum could not be found
18/01/2024	Rowlands Pharmacy - FWC66	01:30 hours	Locum cancelled due to unforeseen circumstances - Replacement locum eta 10.30am travelling from Manchester. 2 emails
17/01/2024	Asda Pharmacy - FAM03	05:30 hours	Pharmacist Travel Delay
20/01/2024	Asda Pharmacy - FAW39	03:00 hours	Unfilled shift - Open to Locum Pharmacists, search for cover ongoing. The Pharmacy has been unable to open today as no pharmacist was booked for shift. The resident pharmacist is on holiday and they have no cover. Store have requested an emergency locum to take the shift, and are awaiting cover now.
22/01/2024	Rowlands Pharmacy - FJR52	01:30 hours	Locum cancelled due to personal Circumstances. Replacement locum eta 10.30am 1 call.
22/01/2024	Well Pharmacy - FLQ06	02:30 hours	Pharmacy Sickness
22/01/2024	Well Pharmacy - FFF21	02:00 hours	Pharmacy Sickness
22/01/2024	Morrisons Pharmacy - FTD78	01:30 hours	Pharmacist stuck down with migraine. Locum Pharmacist arrived to open the pharmacy at 10.30.
20/01/2024	Morrisons Pharmacy - FT104	00:30 minutes	Locum Pharmacist had to leave due to family emergency & resulting in the pharmacy closing early at 17.30.
25/01/2024	Cottam Lane Pharmacy - FWF05	02:00 hours	Short notice staff sickness
26/01/2024	Cottam Lane Pharmacy - FWF05	02:00 hours	Short notice staff sickness
26/01/2024	Rowlands Pharmacy - FWC66	01:00 hour	Locum late due to unforeseen circumstances
27/01/2024	Rowlands Pharmacy - FJR52	03:00 hours	Locum Pharmacist Cover could not be found
13/01/2024	Burnley Late Night Pharmacy - FLI	04:00 hours	Staffing Crisis - Staff fell down the stairs. NP decided to close, SIP was away in London.
04/12/2023	Morrisons Pharmacy - FKH96	01:15 hours	Pharmacist was stuck in traffic on the A59 (Preston New Rd in Blackburn) which was blocked as a result of a car accident.
31/01/2024	Tesco Instore Pharmacy - FWQ17	02:00 hours	Power outage - could not provide services.
31/01/2024	Boots Pharmacy - FAJ19	03:30 hours	Locum Pharmacist Cover could for the day having car troubles and waiting on roadside recovery.

