

Please contact: Access to Information
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Re: Your request for information under the Freedom of Information Act 2000
Ref no: FOI-3924-LSC

Thank you for your request dated 13 March 2024.

We can confirm that the ICB does not hold the information you requested.

Please find our response to your questions below:

1. Please can you provide me with information on GP appointment waiting times.
Mean average wait between booking a GP appointment and the GP appointment taking place in days at your organisation in each of the calendar years
a) 2019, b) 2020, c) 2021, d) 2022, e) 2023
2. Number of patients who waited more than 42 days between booking a GP appointment and the GP appointment taking place at your organisation in each of the calendar years
a) 2019, b) 2020, c) 2021, d) 2022, e) 2023
3. Number of patients who waited more than 56 days between booking a GP appointment and the GP appointment taking place at your organisation in each of the calendar years
a) 2019, b) 2020, c) 2021, d) 2022, e) 2023
4. Number of patients who waited more than 182 days between booking a GP appointment and the GP appointment taking place at your organisation in each of the calendar years
a) 2019, b) 2020, c) 2021, d) 2022, e) 2023
5. Number of patients who waited more than 365 days between booking a GP appointment and the GP appointment taking place at your organisation in each of the calendar years
a) 2019, b) 2020, c) 2021, d) 2022, e) 2023
6. The longest time a patient waited between booking a GP appointment and the GP appointment taking place in days at your organisation with the appointment taking place in the calendar year of 2023

We do not hold this information in a reportable format and have not had access to data in relation to the specific groupings that have been requested.

However, a section 21 exemption has been applied as published data via NHS England Digital can provide some information.

The below link will provide an approximation to support responses to the questions posed:

<https://digital.nhs.uk/data-and-information/publications/statistical/appointments-in-general-practice/february-2024>

Furthermore, you can also access the below PowerBI tool, from which you can utilise a visual representation of the available data, one tab of which relates to the time between booking and appointment down to sub-ICB level:

<https://app.powerbi.com/view?r=eyJrIjojODg3N2JiZGUtMDQxMC00ZDkyLThiYTEtNGZjZmU0YjAzMmFiliwidCI6IjM3YzM1NGlyLTg1YjAtNDdmNS1iMjlyLTA3YjQ4ZDc3NGVIMyJ9>

Right of Appeal

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within 40 working days from the date this response was issued.

To request an internal review

You can request this by contacting the FOI team by email at MLCSU.FOITeam@nhs.net or by post to Leyland House, Lancashire Business Park, Leyland, PR26 6TR, specifying why you require a review.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the CCGs FOI complaints procedure. The ICO can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF
www.ico.gov.uk

Yours sincerely

Asim Patel – Chief Digital Officer

**On behalf of Kevin Lavery
ICB Chief Executive**