

Our ref:  
Please contact:  
Email:  
Personal assistant:  
Direct tel:

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Fishergate Hill  
Preston  
PR1 8XB

29 April 2024

Tel: 0300 373 3550  
[www.lancashireandsouthcumbria.icb.nhs.uk](http://www.lancashireandsouthcumbria.icb.nhs.uk)

**Re: Your request for information under the Freedom of Information Act 2000**  
**Ref no: FOI-3981-LSC**

Thank you for your request dated 5 April 2024.

We can confirm that the ICB does not hold the information you requested.

Please find our response to your questions below:

1. How many complaints concerning Dental Performers have been received each year since 2018?
2. How many Dental Performers have been complained about each year since 2018?
3. How many of the Complaints received have also been referred on to the GDC each year since 2018?
4. How many of the Dental Performers Complained about have been referred to the PAG each year since 2018?
5. How many Dental Performer record card audits with the same or similar terms of reference as mine have been conducted by the Professional Standards Team each year since 2018
6. How many Dental Performer record card audits with a different Terms of Reference to mine have been conducted by the Professional Standards Team each year since 2018?
7. How many Dental Performers have been referred for a behavioural assessment by the PAG each year since 2018?
8. How many dental performers have been found to have carried out "inappropriate treatments" each year since 2018?
9. How many dental performers have been found to be " gaming " each year since 2018?
10. How many dental performers have been considered as a " risk to patient safety " each year since 2018?

**We do not hold this information. Please redirect to the following provider:**

<https://www.england.nhs.uk/contact-us/foi/>

## **Right of Appeal**

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

## **To request an internal review**

You can request this by contacting the FOI team by email at [MLCSU.FOITeam@nhs.net](mailto:MLCSU.FOITeam@nhs.net) or by post to Jubilee House, Lancashire Business Park, Leyland, PR26 6TR, specifying why you require a review.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the CCGs FOI complaints procedure. The ICO can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF  
[www.ico.gov.uk](http://www.ico.gov.uk)

Yours sincerely

**Professor Craig Harris – Chief Operating Officer**

**On behalf of Kevin Lavery  
ICB Chief Executive**