

Our ref:
Please contact:
Email:
Personal assistant:
Direct tel:

27 June 2024

Dear,

Re: Your request for information under the Freedom of Information Act 2000
Ref no: FOI-4082-LSC

Thank you for your request dated 5 June 2024.

We can confirm that the ICB does hold the information you requested.

Please find our response to your questions below:

1. How many individuals do the local authority/NHS commission with Adults complex care using Live-in care at home (24-hour care with the carer staying in the property)

Due to the system used, we cannot differentiate between Live-in care and care at home.

2. How many providers do the local authority/NHS work with for Adult complex care at home and how many of those providers have clinical leads?

Currently we commission with 54 complex care providers who can all clinical task.

3. What is the commissioned rate for Adult complex care at home for 2023?

The system we utilise (Sproc) is a competitive system in which providers place offers on packages of care, so there is not an agreed commissioned rate.

4. Is there a separate framework for complex care at home and if so is it open?

Providers who register onto the Sproc system, enrol under service categories (complex care). The ICB only currently enrol providers in the Lancashire and South Cumbria area. This is an open framework and the exception is Central Lancashire and East Lancashire where we are no longer enrolling providers due to the volume of providers we currently commission with in these areas.

5. What is the name of the commissioner for complex care for adults?

Professor Sarah O'Brien, Chief Nursing Officer

Right of Appeal

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

To request an internal review

You can request this by contacting the FOI team by email at MLCSU.FOITeam@nhs.net or by post to Leyland House, Lancashire Business Park, Leyland, PR26 6TR, specifying why you require a review.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the CCGs FOI complaints procedure. The ICO can be contacted at:

Information Commissioner's Office, Wycliff House, Water Lane, Wilmslow, Cheshire, SK9 5AF
www.ico.gov.uk

Yours sincerely

Professor Sarah O'Brien – Chief Nursing Officer

**On behalf of Kevin Lavery
ICB Chief Executive**