

Our ref:
Please contact:
Email:
Personal assistant:
Direct tel:

5 June 2024

Re: Your request for information under the Freedom of Information Act 2000
Ref no: FOI-4043-LSC

Thank you for your request dated 8 May 2024.

We can confirm that the ICB does hold the information you requested.

Please find our response to your questions below:

1. The total spend on the following software systems:
 - SystemOne
 - Emis Web
 - Docman

SystemOne – Zero

Emis Web - Agreement period 01/10/2022 - 31/03/2024 (extended until 31/10/2024)

Price per patient: £1.26

Total contract Value: £3,438,335.00 (inc. extension £4,836,250.00)

Docman - 01/10/2022 - 31/03/2024 (extended until 31/10/2024)

Price per patient: £0.28

Total contract Value: £286,175.00 (inc. extension £405,914.00)

2. Total patient list size within the NHS organisation.

A section 21 exemption has been applied as this information is publicly available as per the below link, which will direct you to the following:

[Patients Registered at a GP Practice, April 2024 - NHS England Digital](#)

Total patient population according to NHSE Dashboard for April 2024 is: 1,852,079

3. If available, please provide the cost per patient for each software system.

As per the response to question 1.

Right of Appeal

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

To request an internal review

You can request this by contacting the FOI team by email at MLCSU.FOITeam@nhs.net or by post to Jubilee House, Lancashire Business Park, Leyland, PR26 6TR, specifying why you require a review.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the CCGs FOI complaints procedure. The ICO can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF
www.ico.gov.uk

Yours sincerely

Asim Patel – Chief Digital Officer

**On behalf of Kevin Lavery
ICB Chief Executive**