

**L&SC NHS Impact and Community Transformation**  
**Thursday 27<sup>th</sup> June 2024**  
**Accelerating place plans**

Things that are working well / most proud of:

- Partnerships, Transparency and Attitude
- Culture / Behaviours
- Leading with Compassion
- Trust, Honest Relationships
- Networks made with clear ways of working
- Integration between primary, secondary & community care
- Single point of access
- Establishment of Mental Health (CMHT's)
- INT work in Lancaster District and Fleetwood
- Creating Healthy Communities as a priority
- Passion / will / commitment to work together
- Great attitude to cross-working integration
- Getting into the service
- Sharing resources
- Population Health Model
- Making a difference

Challenges and things that we would like support with:

- Culture
- Reactive and meeting demand, not delivering services to meet the needs of the population
- Organisational barriers are removing joy and slowing transformation down
- System Leadership to promote collaborative working
- Barriers from an NHS structure perspective, creation of bureaucracy
- Financial climate and lack of ability to shift resources
- Acute centric model
- Historical Commissioning has created barriers and inequities
- Not being driven by performance, moving from 'day job' to transformation
- Funding and pump-priming
- Getting into services
- Culture of caring
- Access for all characteristics
- Closeness to local services
- Initial integration
- NWAS ability to service all INTs
- Mental Health list and requirement for additional support

Priority actions:

- Leadership and Behaviour development
- Facilitation of what is working and not working
- BI and Analysis
- Place perspective with clear roles and responsibilities
- Operational Partnership Forum

- Prioritise ward delivery
- Test of Change to spread Care Connexions more widely into Primary Care & Social Care
- Integration across a wider perspective of Northern Parishes to reduce demand for Social Care
- Identify leaders to convene & support integrated working, to include sharing learning and best practice
- Think about how we are going to work together
- Use 5 stages of the Impact Framework to look at the big issues
- Define functions for integrated working and define 'care'
- Enabling shared system view to create conclusions
- Continuous learning
- Discharge & Palliative Care
- Children and Young Person Mental Health
- Collaboration on the big issues