

Our ref:
Please contact:
Email:
Personal assistant:
Direct tel:

31 July 2024

Dear,

Re: Your request for information under the Freedom of Information Act 2000
Ref no: FOI-4129-LSC

Thank you for your request dated 2 July 2024.

We can confirm that the ICB does hold the information you requested.

Please find our response to your questions below:

1. AI Technology Transcription/Dictation Consideration:

Has the ICB considered implementing a specific AI technology transcription/dictation solution within its systems or for use by GP practices within the ICB?

NHS Lancashire and South Cumbria ICB has not considered commissioning an AI transcription / dictation solution at this time.

2. If so, at what stage is the consideration process (e.g., initial discussions, pilot program, full implementation)?

N/A

3. Can you provide any relevant documents outlining the rationale for considering this AI technology (e.g., feasibility studies, risk assessments)?

N/A

4. AI Governance and Oversight:

- Does the ICB have a specific policy or framework for evaluating and approving the use of AI technologies within its systems or by GP practices?

NHS Lancashire and South Cumbria ICB does not currently have a specific policy or framework for evaluating and approving the use of AI technologies within its systems or by GP practices.

5. If so, please provide a copy of this policy or framework.

N/A

6. In the absence of a specific AI policy, how does the ICB ensure the responsible and ethical implementation of AI tools?

NHS Lancashire and South Cumbria ICB follows national guidance for AI and also requires all new software to be processed through local governance pathways to ensure systems meet required standards for information governance, cyber security, and clinical safety.

7. Compliance and Governance Lead:

Please provide the name and contact details of the lead for compliance and/or governance within the ICB responsible for the installation of new software for GP practices

Peter Kelly, pkelly@nhs.net - Associate Digital Director - Out of Hospital, NHS Lancashire and South Cumbria ICB

8. IT Support:

Please provide the name and contact details of the lead for IT support within the ICB responsible for the installation of new software for GP practices

Peter Kelly, pkelly@nhs.net - Associate Digital Director - Out of Hospital, NHS Lancashire and South Cumbria ICB

9. IT and Compliance/Governance Services Provider (if applicable):

If the ICB outsources IT or compliance/governance services, please provide the name and contact details of the company providing these services.

IT Service Provider contacts:

NHS Blackpool Teaching Hospitals - Shaun Bucknill - shaunbucknill@nhs.net

NHS University Hospitals of Morecambe Bay - Lee Coward - Lee.Coward@mbhci.nhs.uk

**NHS Midlands and Lancashire Commissioning Support Unit- Stephen Lord
- stephen.lord@nhs.net**

10. List of GP Practices: (please provide on excel)

A comprehensive list of all GP practices within the ICB, broken down by borough.

Please refer to the attached document.

11. Please include the name and contact details of the lead GP for each practice.

The ICB does not collate this information. GP practice websites for those practices listed within the document for question 10 will list GPs, but may not necessarily designate a lead GP.

You may wish to view each GP practice website for contact details.

Right of Appeal

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

To request an internal review

You can request this by contacting the FOI team by email at MLCSU.FOITeam@nhs.net or by post to Leyland House, Lancashire Business Park, Leyland, PR26 6TR, specifying why you require a review.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the CCGs FOI complaints procedure. The ICO can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF
www.ico.gov.uk

Yours sincerely

Asim Patel – Chief Digital Officer

**On behalf of Kevin Lavery
ICB Chief Executive**