

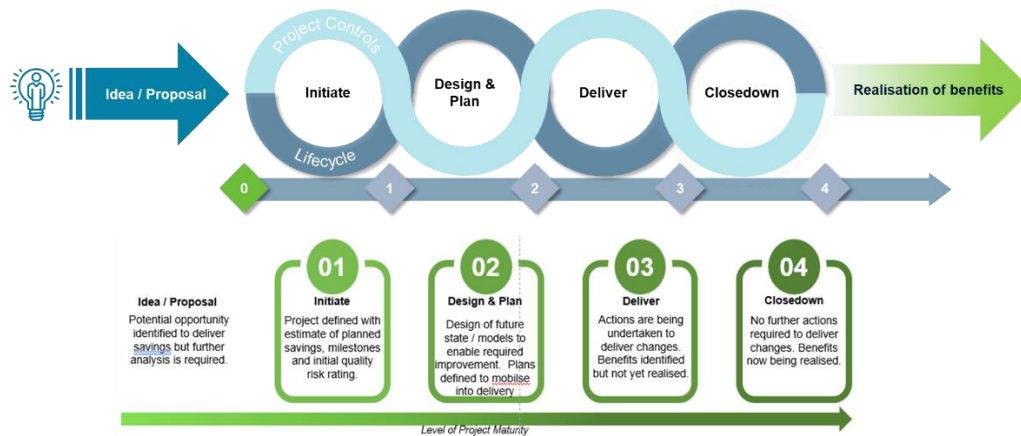
## What is an impact assessment and when to conduct one

The purpose of the Quality Impact Assessment (QIA) and Equality Impact Assessment (EIA) is to assess potential impacts that an intended change may have on our delivery safe patient care, patient experience and clinical effectiveness as well as the impact on protected characteristics from an equality and diversity perspective.

A QIA/EIA is required for all schemes/projects across the ICB change portfolio, this may include...

- financial benefit driven schemes(QIPP, Cost Avoidance/Reduction, decision to not spend, investments)
- productivity driven schemes (e.g. Recovery & transformation)
- service changes

The QIA/EIA process forms part of the PMO change management lifecycle, an outline of the key stages and gateways are provided below:



A QIA/EIA is required to have been developed and approved ahead of proceeding into project delivery and/or it is reaching Gateway 3 Green status.

## Scheme Overview:

<b>Scheme Name</b>	King Street Medical Centre relocation to the Acorn Primary Health Care Centre, Accrington.
<b>Scheme Description</b>  <i>Note: What is the schemes purpose &amp; how does it align to strategy of the ICB.</i>	<p>King Street Medical Centre currently has a lease extension with the landlord until February 2025. Beyond this they do not have a lease, and the landlord wishes to sell the building. This creates significant instability for the practice.</p> <p>King Street Medical Centre requires renovation works, of which are extensive, and the maintenance of the building is increasingly becoming financially unviable. Thus, creating further instability for the future.</p> <p>The accommodation is significantly small and there is little opportunity to amend and improve on its facilities.</p> <p>Benefits that the surgery and its patients will receive by the relocation are:</p> <ul style="list-style-type: none"> <li>• Creates stability, resilience and longevity of the future of the practices in their premises with a long-term lease.</li> <li>• Improved facilities for both patients and staff in a newly purpose-built building</li> <li>• Increased car parking</li> <li>• Increased public transport access.</li> <li>• Shared working spaces for both Dr Bello's and King Street Surgery creating opportunities for: <ul style="list-style-type: none"> <li>○ Cross cover working of the teams increasing resilience.</li> <li>○ Building the teams across the two surgeries</li> <li>○ Economies of scale working benefits by working from one site, creating a basis in preparation and readiness for proposed future merger.</li> <li>○ Increased communication and team working across the two practices.</li> <li>○ One site where all staff will be based reducing the need for travelling time of staff.</li> </ul> </li> <li>• Shared learning and relationship building with other practices within the centre.</li> <li>• Increased space and accommodation</li> </ul> <p>Ability to book further accommodation where necessary within the centre to allow for further opportunities in the future such as ad hoc clinics, workshops and patient support groups.</p>
<b>Scheme Start Date</b>	Click or tap to enter a date.
<b>Scheme Completion Date</b>	01/12/2024

## Who:

<b>Service</b>	King Street Surgery Relocation to the Acorn Primary Health Care Centre, Accrington		
<b>Impact Assessment Author</b>	Amanda Trayford	<b>Job Title</b>	Project Partner
<b>Senior Responsible Officer</b>	Collette Walsh	<b>Job Title</b>	Associate Director
<b>Project Lead</b>	Ismail Mulla	<b>Job Title</b>	Primary Care Manager

# Quality Impact Assessment (QIA)

Scheme Impact		As-Is Risk Rating			Addressing the Risks		To-Be Risk Rating		
What will the positive impact of this scheme be in this area? <i>Summarise the positive impacts of the project on the five areas below.</i>	What will the negative impact of this scheme be in this area? <i>Summarise the positive impacts of the project on the five areas below.</i>	Consequence	Likelihood	Risk Score (C x L)	Mitigating Actions <i>Where there is a negative impact what actions are you taking to negate / reduce / address this?</i>	Date of Action	Residual Consequence	Residual Likelihood Score	Residual Risk Score (C x L)
<b>Patient Safety</b> Defibs on each floor Fire safety points throughout building Fobbed and auto lock doors to staff areas to secure patient information Panic alarms and assistance alarms available throughout Access to lifts Access to dirty and clean utilities with use of a sluice Availability of isolation rooms	Emergency patients, who attend inappropriately than ringing 999, will be travelling 0.7 mile further to the proposed site. Thus, a time delay concern.	1	1	1	Patients are habitual to attending Dr Bello's Surgery for healthcare as well as King Street Surgery. The distance between King Street Surgery and Dr Bello's Surgery is 1 mile, therefore the patients will have a lesser distance.	Existing	1	1	1
<b>Clinical Effectiveness</b> Improved infection control facilities and environment Purpose built accommodation designed specifically for clinical operations.	None	0	0	0	Click or tap here to enter text.	Click or tap to enter a date.	0	0	0
<b>Patient Experience</b> Bus routes every hour Increased car parking availability Access to lift Approved signage for accessibility Increased facilities for nursing mothers Larger waiting area spaces Close proximity to pharmacies and out of hours pharmacy.	Patients may find the travel and move of the surgery inappropriate for them.	1	1	1	Patients are habitual to attending Dr Bello's Surgery for healthcare as well as King Street Surgery. The distance between King Street Surgery and Dr Bello's Surgery is 1 mile, therefore the patients will have a lesser distance  Patients will be provided with information on travel to new site.	Click or tap to enter a date.	1	1	1

<b>Staff Experience</b>	Panic alarms available for staff security Increased car parking availability, with adequate lighting and gated Newly refurbished purpose-built environment Increased facilities Increased space.	None	0	0	0	Click or tap here to enter text.	Click or tap to enter a date.	0	0	0
<b>Targets / Performance</b>	Improved infection control performance Improved Health and Safety performance Improved Fire Safety performance Improved facilities to allow for extra security of information.	None	0	0	0	Click or tap here to enter text.	Click or tap to enter a date.	0	0	0
<b>Maximum Risk Score</b>			1	1	1	<b>Maximum Mitigated Risk Score</b>		1	1	1

# Equality Impact Assessment (EIA)

Does the Service/service development affect one group more or less favourably than another on the basis of:	Yes / No	Evidence in support of either positive or negative impacts, including references to research and national documents must be provided for the sections below
Race	No	All service will remain the same for all
Disability	No	All service will remain the same for all
Gender	No	All service will remain the same for all
Sexual Orientation	No	All service will remain the same for all
Religion or Belief	No	All service will remain the same for all
Age	No	All service will remain the same for all
Marriage and Civil Partnership	No	All service will remain the same for all
Gender Reassignment	No	All service will remain the same for all
Pregnancy and Maternity	No	All service will remain the same for all
Is there any evidence some groups will be affected differently?	No, all groups will have access to the same service	
If potential discrimination has been identified is this justifiable? (you must explain why)	No discrimination identified.	
What methods of consultation have you used and with whom? – please describe	Full comms and engagement plan was undertaken, this included public engagement session held on 11 <sup>th</sup> November 24, Online Survey (paper version available) promoted via website and social media, as well as via direct communication to patients and local media. The survey was live from Tuesday 29 October to Monday 25 November 2024.	
Is the impact identified likely to have a negative impact on the service/service development?	N/a	
Can the impact be avoided?	N/a	
Are alternative ways of achieving the aims of the service/service development to remove the impact?	N/a	
Can measure be put in place to reduce the impact?	N/a	

