

ICB Public Involvement and Engagement Advisory Committee

Date of meeting	18 December 2024
Title of paper	Your health. Your future. Your say engagement report
Presented by	Neil Greaves, director of communications and engagement
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Agenda item	5
Confidential	No

Executive summary

To support an honest and open dialogue with members of the public, a *Your health. Your future. Your Say.* programme of public engagement took place to share the challenges faced by health and care services, opportunities for improvement and to listen to views of local people about what is important to them.

The aim of the engagement programme was to have honest discussions and gather feedback on the key principles of the system recovery and transformation programme and responses to challenges in our place-based partnership areas. Feedback and insights will be used to influence and help inform early-stage decision-making for the key ICB programmes. It will build on engagement which has taken place over the previous 12 months and help lay the foundations for further in-depth discussions with local communities, which will be needed over the next five years as we look to transform health and care services to be fit for the future.

More than 1,800 responses were received through a series of public engagement events, reaching into targeted community groups and networks and surveys. The report presents the findings including key themes from a system and place perspective and recommendations for the ICB going forward in relation to transformation.

A report from the insights from the engagement programme have been published: lancashireandsouthcumbria.icb.nhs.uk/get-involved.

Advise, Assure or Alert

This report:

- advises the committee of the insights and public perceptions captured from the public engagement programme
- assures the committee of the approach undertaken to listen, engage and capture views of local people across Lancashire and South Cumbria.

Recommendations				
The committee is asked to note the public engagement report.				
Which Strategic Objective/s does the report contribute to				Tick
1	Improve quality, including safety, clinical outcomes, and patient experience			✓
2	To equalise opportunities and clinical outcomes across the area			✓
3	Make working in Lancashire and South Cumbria an attractive and desirable option for existing and potential employees			
4	Meet financial targets and deliver improved productivity			✓
5	Meet national and locally determined performance standards and targets			✓
6	To develop and implement ambitious, deliverable strategies			✓
Implications				
	Yes	No	N/A	Comments
Associated risks			x	
Are associated risks detailed on the ICB Risk Register?			x	
Financial Implications			x	
Where paper has been discussed (list other committees/forums that have discussed this paper)				
Meeting	Date		Outcomes	
N/A				
Conflicts of interest associated with this report				
N/A				
Impact assessments				
	Yes	No	N/A	Comments
Quality impact assessment completed			✓	
Equality impact assessment completed	✓			EHIIRAs were developed for each of the public engagement events
Data privacy impact assessment completed			✓	
Report authorised by:	Neil Greaves, director of communications and engagement			