TOGETHER A HEALTHIER FUTURE The Integrated Health and Care Partnership for Pennine Lancashire

Introduction

Welcome to the May edition of the Together a Healthier Future Workforce Newsletter.

My name is Kate Quinn and I am the Associate Director for Workforce and Transformation with the Together a Healthier Future Programme and as you might imagine, my role is very much focused on how we enable each of us to deliver our New Model of Care. One of the ambitions of the Programme and a key test of how we work together as an integrated system is that we operate as 'One Workforce'. You may well have heard this phrase but are not quite sure what we mean by it or understand who might be part of it.

For me, the aim of working as One Workforce is to create a culture, systems and processes that means we are able to get on and do the right things for the patients and residents we care for irrespective of who we are employed by. We need to be able to build effective relationships across our traditional organisational boundaries that mean we can make things happen both for improved care and for us as colleagues working in exceptionally and increasingly demanding roles.

Many of you are already working in this way but many of you will be just starting to embark on working differently with colleagues from other organisations, there is so much more scope for us as we start to work more closely with colleagues not just in traditional directly employed health and social care but with voluntary, community and faith organisations, community pharmacies, general practices, mental health, district councils and many others. We know that some of our individual funding systems and governance arrangements have previously made integrated working a challenge for those of you delivering care but Partnership Leaders from each of our organisations are committed to working through some of these to make it easier to do the right thing for our population.

A number of you may have been involved in some of our' Making It Happen' or whole system sessions which are designed to start to bring together colleagues from different organisations and professions to start to build relationships and work out what needs to be done to help you work differently across the system and hopefully you will be starting to involve more colleagues in shaping new ways of working. There will be many more opportunities to be involved in the future but in the meanwhile I encourage you to consider who else in the wider system you might want to make contact with or work more closely with to help you deliver the best possible services for our population in the most efficient and effective way. We are stronger as a whole than separately!



3 things you need to know

- Together a Healthier Future is set up to improve health of people in Pennine Lancashire and improve quality and financial sustainability which is a part of the wider vision for <u>Lancashire and South Cumbria Sustainability and Transformation Partnership</u> which intends to become an Integrated Care System.
- This programme of work will benefit health and care staff across Pennine Lancashire by breaking down organisational barriers which will help us to work better, together. We will also look at improving learning and development opportunities for the workforce.
- We are encouraging the development of neighbourhood health and wellbeing teams across Pennine Lancashire to bring health, care services and support closer to people's homes. The teams will work together to understand and meet the needs of the local community, promoting health and wellbeing and supporting people and their families should the situation deteriorate. People will be given information and support to access and use non-medical, community based initiatives within their own neighbourhoods.

Integrated Care Partnership Updates



Please watch this short video of health and care leaders from our partnership organisations in Pennine Lancashire talking about the Pennine Plan and why it is so important for residents, patients and the health and care workforce.



Staff across Pennine Lancashire Integrated Health and Care Partnership come together to improve care and support for people living with frailty

On 4 May 2018 staff from across Pennine Lancashire Integrated Health and Care Partnership came together at Walshaw House, Nelson, to look at how services delivered by organisations across the partnership, can better support and co-ordinate health, care and support services for local people living with frailty. <u>Read more</u>

Voluntary , Community and Faith Sector Organisations shape the way forward to improve the health and wellbeing of residents in Pennine Lancashire

Around 100 representatives of the Voluntary, Community and Faith Sector (VCFS) met with statutory health and care organisations at Accrington Town Hall on 21 March 2018 to look at how they can work together better, to improve the health, care and wellbeing of residents across Pennine Lancashire. <u>Read</u> <u>more</u>



Draft Pennine Plan Communications and Engagement Report

In December 2017 we launched our draft Pennine Plan, which outlines a number of innovative and exciting proposals designed to improve the health and wellbeing of people who live and work in Pennine Lancashire. Over a period of 2 months we promoted and engaged with residents, carers, volunteers and staff and asked for their thoughts on the draft Pennine Plan. We have produced a report which highlights the key themes and issues raised during this engagement period. The report is available to view here.

An element of the winter engagement on the draft Pennine Plan during December 2017 and January 2018, focussed on engagement with hard to reach communities across Pennine Lancashire.

Following on from a previous successful engagement programme with the Gypsy, Romany and Traveller Community, it was recognised that there would be great value in setting up a further project to support, recruit and train interested members of this community to conduct a community research project which involved upskilling these individuals in engagement and research methods.

This project took place in line with the generic promotion and engagement on the draft Pennine Plan. The report of this project and the outcomes of engagement are available to view <u>here</u>.





A HEALTHER FUTURE

Over 1,000 residents in Pennine Lancashire benefit from Home First Service

A successful service in Pennine Lancashire which helps people get home from hospital as soon as possible has supported over 1,000 people to return home safely.

Home First is an integrated health and care service which has been established across Pennine Lancashire over the past 12 months. The service has proved to be a success, and supports adults with identified care and support needs once they are discharged from hospital. <u>Read more</u>

Enhanced Health in Care Homes celebrate achievements in the local care home sector

The Airedale and Pennine Lancashire Partners Enhanced Health in Care Homes is one of six vanguards across England, that has been working to improve the quality of life, healthcare and health planning for people living in care homes.

A celebratory event took place on 10 April 2018 to highlight the many successes of the vanguard programme. <u>Read</u> <u>more</u>



Pennine Lancashire Workforce Repository and Planning Tool

In Pennine Lancashire we are implementing the Workforce Repository and Planning Tool (WRaPT), which is a strategic workforce planning tool for health and social care. It is a web based application that enables the collection, analysis and modelling of workforce information from providers across the whole health and social care system. It is a flexible tool which, at its core, establishes the relationship between workforce capacity and service activity.

WRaPT updates from across Pennine Lancashire

- WRaPT continues to be embedded within Blackburn East Neighbourhood. Action Learners have been identified to drive the work forward.
- East Lancashire Hospitals Trust continues to pioneer the WRaPT tool, again supported by Health Education England. The outputs from work in the Surgical Directorate are now being implemented, and the Emergency Village project continues through until July.
- A Consultant Anaesthetist has been identified to implement the clinical element of WRaPT within Pennine Lancashire, and Human Resource Business Partners within each division (starting with Therapies and Family Care) are beginning their own discreet divisional studies. Work continues with the Elective Centre at Burnley.

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This newsletter aims to keep you up to date with everything is happening in Pennine Lancashire Integrated Health and Care Partnership as well as health and care updates in Pennine Lancashire. For further information please email <u>ELCCG.Togetherahealthierfuture@nhs.net</u> or visit

www.togetherahealthierfuture.org.uk