

VISCONN CLINIC

Use of Visconn Hubs (Remote Video Consultation Units) and Visconn Clinic (licence only) during the current COVID-19 situation



1. PERSON TO PERSON

Clinician to Patient

Visconn Hub at GP Practice



GPs or other clinicians can use the Visconn Hubs available in the GP Practice to schedule, invite and initiate secure video calls with patients, (patients would use their own device for example at home to connect with the GP). This would be particularly helpful for patients unable to attend surgery but who require a consultation where it would be particularly helpful for the clinician to 'see' the patient and vice versa.

Visconn Hub at Care Home



GPs or other clinicians can use the allocated Visconn Clinic licence (on their own device) to invite the patient/carer to have a secure video consultation on the Visconn Hub which may be located in an alternative secure location e.g from within a Care Home.

The Care Home may also use the allocated Visconn Clinic licence available with the Visconn Hub to schedule Care Home 'ward rounds' with a GP or other clinician who is located elsewhere to avoid the need for face to face visits with the Care Home.

Clinician to Patient & Relatives



The Visconn Hub and licence allows a number of family members who may be based in several locations to be present at a patient's consultation with the GP or clinician if this was appropriate. This could take place by the Admin/Clinician setting up the video call inviting the patient's relatives to take place in the same video consultation as the GP and patient as external participants.

Specialist to Clinician and Patient



The GP Practice (where the Visconn Hub is installed) could invite a (Secondary Care) Specialist, or other community specialists also involved in the care of a patient, as external participants to the virtual consultation in the same way as they might a relative as per the previous example. This supports shared patient care planning by a range of clinicians who are based in various locations.

Interviews/Clinical Supervision



The Visconn Hubs can be used to remotely interview staff or to actively engage in clinical supervision sessions.

2. MULTISITE

Multi-Disciplinary Team Meetings



GP Practices or other sites, where a Visconn Hub is installed, can set up video consultations with key members of the team (such as district nurses, social workers, physiotherapists and carers for example) to have discussions about their caseload or individual patients without having to be in the same location.

Business Meetings



As above with relevant participants.

Education/Training



As above with relevant participants.

3. GROUPS

Remote Clinician to Group of Patients



The Visconn Clinic licence, could be used on a clinician's own device, to support a group of patients, also using their own devices, invited as external participants through the Visconn Clinic Software licence.

However, if the clinician was based at the same site as the Visconn Hub this could be used to connect with a group of remote patients.

Specialist to Clinician and Patient



This could be used via the Visconn Clinic licence only being used on Specialist's own device (to invite and initiate) a video consultation with a patient using their own device. However, GPs or other clinicians could use Visconn Hub if located at GP Surgery for this type of scenario.

Specialist to Clinician and Group of Patients



As above but to include more patients on their own devices.

Group Training



Training can be conducted either via the location where the Visconn Hub is installed to other group members (using their own devices) or from the group trainer's own device where the group members (essential staff) are in the same location as the Visconn Hub.

Partner/Board Meetings



As above where the Chairperson is located with the Visconn Hub and other participants have been invited and are joining remotely on their own devices.

