

Please contact: Access to Information Team

Email: [MLCSU.FOITeam@nhs.net](mailto:MLCSU.FOITeam@nhs.net)

Direct tel: 01782 872648

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Lancashire Business Park  
Centurion Way  
Leyland  
PR26 6TT

06 September 2022

Tel: 01772 214232  
[www.lancashireandsouthcumbria.icb.nhs.uk](http://www.lancashireandsouthcumbria.icb.nhs.uk)

Dear

**Re: Your request for information under the Freedom of Information Act 2000**  
**Ref no: FOI-2499-LSC**

Thank you for your request dated 15 August 2022.

We can confirm that the ICB does hold the information you requested.

Please find our response to your questions below:

Q1	Your Question: Does your CCG currently use RPA (Robotic Process Automation)?
	Our Response: <b>The ICB (formerly CCG) does not currently use any Robotic Process Automation (RPA).</b>
Q2	Your Question: Which departments within your CCG currently use RPA?
	Our Response: <b>Not applicable – please refer to the response to Q1.</b>
Q3	Your Question: Which commercial partner is your CCG currently using?
	Our Response: <b>Not applicable – please refer to the response to Q1.</b>

Q4	Your Question: Is the CCG intending to expand the use of RPA?
	Our Response: <b>No – There are currently no plans to use RPA within the ICB.</b>
Q5	Your Question: Total Budget spent on RPA?
	Our Response: <b>Not applicable – please refer to the response to Q1.</b>
Q6	Your Question: Forecasted investment in RPA?
	Our Response: <b>Not applicable – please refer to the responses to Q1 and Q4.</b>
Q7	Your Question: Which departments have been identified for RPA projects?
	Our Response: <b>RPA is not currently in use within the ICB and no departments have been identified for RPA projects.</b>
Q8	Your Question: The name of the CCG's current TIE
	Our Response: <b>The ICB does not have a TIE server.</b>

### **Right of Appeal**

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

### **To request an internal review**

You can request this by contacting the FOI team by email at [MLCSU.FOITeam@nhs.net](mailto:MLCSU.FOITeam@nhs.net) or by post to Jubilee House, Lancashire Business Park, Leyland, PR26 6TR, specifying why you require a review.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the CCGs FOI complaints procedure. The ICO can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF  
[www.ico.gov.uk](http://www.ico.gov.uk)

Yours sincerely

**On behalf of Kevin Lavery**  
**ICB Chief Executive**