

Please contact: Access to Information Team

Email: MLCSU.FOITeam@nhs.net

Direct tel: 01782 872648

19 October 2022

Dear

Re: Your request for information under the Freedom of Information Act 2000
Ref no: FOI-2582-LSC

Thank you for your request dated 23 September 2022.

We can confirm that the ICB does hold the information you requested.

Please find our response to your questions below:

Q1	<p>Your Question:</p> <p>Are you partnering with any other private or public sector organisations to deliver your Personal Health Budgets (PHBs)? If so, please provide the names of those organisations and a summary of the services they provide?</p>											
	<p>Our Response:</p> <p>Blackpool Only – Blackpool’s team, work in partnership with Blackpool Council to deliver PHBs for individuals receiving a Direct Payment. Blackpool Council provide assistance with payments, auditing, case management support, provide guidance to the individual in receipt of the PHB direct payment including recruitment, advice around insurance and employment matters.</p> <p>All Other places within Lancashire and South Cumbria ICB- (Fylde and Wyre, Blackburn with Darwen, East Lancashire, Morecambe Bay, West Lancashire, Greater Preston, Chorley and South Ribble) Midlands and Lancashire Commissioning Support Unit (MLCSU) is commissioned to provide the PHB service for CHC eligible adults wanting care at home. A number of providers are commissioned on a spot purchase arrangement to provide 3rd Party PHB’s and managed accounts as detailed below.</p> <table border="1"> <thead> <tr> <th rowspan="2">PHB Provider information</th> <th colspan="2">Service type</th> </tr> <tr> <th>3rd Party provider</th> <th>Managed Account</th> </tr> </thead> <tbody> <tr> <td>Salvere</td> <td>y</td> <td>y</td> </tr> <tr> <td>Solo</td> <td>y</td> <td></td> </tr> </tbody> </table>	PHB Provider information	Service type		3rd Party provider	Managed Account	Salvere	y	y	Solo	y	
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	Health your way	y	
	Your Life Your Way	y	
	Home Care Direct	y	
	West Lancs Peer support		y
	Instream Partnerships		y
	Disability Positive		y
	People First (DACE)		y
	Northern Case Management		y
	Knowsley Disability Concern (KDC)		y
	<p>East Lancashire and Blackburn with Darwen localities: PHBs for CHC are administered on the ICB's behalf by Midlands and Lancashire Commissioning Support Unit who provide assistance with support planning, provide governance, clinical oversight and audit. Individuals will be provided with or signposted to advice and direct payment support services.</p> <p>For other categories of PHBs in the East Lancashire area, there are partnerships with Blackpool Council (as above) and The Calico Group who provide support planning, partnership with a Direct Payment Support Service, case management and reviews.</p>		
Q2	<p>Your Question:</p> <p>Who is responsible for the delivery of the PHB targets and what are their contact details (name, email and phone number)?</p>		
	<p>Our Response:</p> <p>Due to the emerging structure this has still to be confirmed.</p>		
Q3	<p>Your Question:</p> <p>Who is responsible for the delivery of the Continuing Healthcare programme and what are their contact details (name, email and phone number)?</p>		
	<p>Our Response:</p> <p>Jane Brennan, Director of Adult Health and Care jane.brennan8@nhs.net</p>		
Q4	<p>Your Question:</p> <p>Who is the Personalised Care or Personalisation Lead/Personalised Care Operations Lead at the ICB and what are their contact details ((name, email and phone number)?</p>		
	<p>Our Response:</p> <p>Jane Brennan, Director of Adult Health and Care jane.brennan8@nhs.net</p>		

Q5	<p>Your Question:</p> <p>Who is the Integrated Care Lead at the ICB and what are their contact details (name, email and phone number)?</p> <hr/> <p>Our Response:</p> <p>These posts have been appointed to but the postholders are not all in post yet. More information in the link below:</p> <p><u>Lancashire and South Cumbria Integrated Care Board :: Four new directors of health and care integration appointed for Lancashire and South Cumbria (icb.nhs.uk)</u></p> <p><u>Jane.scattergood@nhs.net</u> – lead for South Cumbria</p>
Q6	<p>Your Question:</p> <p>Who is responsible for the digital transformation within the ICB and what are their contact details (name, email and phone number)?</p> <hr/> <p>Our Response:</p> <p>This will be the Chief Digital Officer – to be appointed.</p> <p><u>Lancashire and South Cumbria Integrated Care Board :: Board members (icb.nhs.uk)</u></p>
Q7	<p>Your Question:</p> <p>Who is the current Director of Finance within the ICB and what are their contact details (name, email and phone number)?</p> <hr/> <p>Our Response:</p> <p>Sam Proffitt, Chief Finance Officer <u>Sam.proffitt3@nhs.net</u></p>
Q8	<p>Your Question:</p> <p>How many people in your ICB have been awarded a Continuing Healthcare budget and how many of these have taken up a PHB?</p>

	<p>Our Response:</p> <p>Blackpool only- CHC funded care packages 2021/22 - 683</p> <p>PHB 2021/22 - 127 (Includes Notionals and PHB)</p> <p>All Other places within Lancashire and South Cumbria ICB</p> <table border="1" data-bbox="240 535 1189 663"> <thead> <tr> <th colspan="2">CHC</th> <th colspan="2">Fast Track</th> </tr> <tr> <th>Newly Eligible 21-22</th> <th>PHB</th> <th>Newly Eligible 21-22</th> <th>PHB</th> </tr> </thead> <tbody> <tr> <td>734</td> <td>43</td> <td>4064</td> <td>26</td> </tr> </tbody> </table> <p>*Broken down to show those who became CHC Eligible and those who became Fast Track Eligible in the year – together with those who took up PHB for each cohort</p>	CHC		Fast Track		Newly Eligible 21-22	PHB	Newly Eligible 21-22	PHB	734	43	4064	26																		
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Q9	<p>Your Question:</p> <p>What was total annual spend on PHBs for your ICB and how does that spend break down by Direct Payment, 3rd party managed and notional budgets?</p> <p>Our Response:</p> <p>Blackpool Direct PHB = £2,588,531 and Notional = £4,087,528.</p> <p>All Other places within Lancashire and South Cumbria ICB</p> <table border="1" data-bbox="240 1234 1310 1485"> <thead> <tr> <th>PHB Type</th> <th>CHC</th> <th>Fast Track</th> <th>CYP</th> <th>Non CHC</th> <th>Grand Total</th> </tr> </thead> <tbody> <tr> <td>Direct</td> <td>9,414,630</td> <td>69,636</td> <td>950,165</td> <td>164,452</td> <td>10,598,883</td> </tr> <tr> <td>Notional</td> <td>5,948,851</td> <td>31,822</td> <td>160,333</td> <td>135,221</td> <td>6,276,226</td> </tr> <tr> <td>Third Party</td> <td>6,132,791</td> <td>24,687</td> <td>41,004</td> <td>154,539</td> <td>6,353,020</td> </tr> <tr> <td>Grand Total</td> <td>21,496,272</td> <td>126,144</td> <td>1,151,501</td> <td>454,212</td> <td>23,228,130</td> </tr> </tbody> </table>	PHB Type	CHC	Fast Track	CYP	Non CHC	Grand Total	Direct	9,414,630	69,636	950,165	164,452	10,598,883	Notional	5,948,851	31,822	160,333	135,221	6,276,226	Third Party	6,132,791	24,687	41,004	154,539	6,353,020	Grand Total	21,496,272	126,144	1,151,501	454,212	23,228,130
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Q10	<p>Your Question:</p> <p>What software, if any, is used to manage PHBs and direct payments in your ICB?</p> <p>Our Response:</p> <p>Blackpool and All Other places within Lancashire and South Cumbria ICB- Adam is used by Blackpool and MLCSU and is the individual patient activity case management system and not standalone PHB management system.</p>																														
Q11	<p>Your Question:</p> <p>What is the total annual cost for this software and what licensing model is used, e.g., X% of budget/per user/fixed cost</p>																														

	<p>Our Response:</p> <p>As above the software is not a not standalone PHB management system.</p>
Q12	<p>Your Question:</p> <p>When is the contract for the PHB software up for renewal?</p>
	<p>Our Response:</p> <p>As above the software is not a not standalone PHB management system.</p>
Q13	<p>Your Question:</p> <p>If not in use already, are you considering digital automated services to assist with the delivery of services and budget management of your PHBs, personal budgets, direct payments and integrated personal budgets?</p>
	<p>Our Response:</p> <p>The transfer of Clinical Commissioning Groups to an Integrated Care Board has resulted in a review of the Lancashire and South Cumbria wide service delivery of PHBs, this service review is ongoing and at this stage we are unable to confirm if it will include digital automated services.</p>
Q14	<p>Your Question:</p> <p>Do you use a Direct Payment Support Service (DPSS) to assist direct payment recipients and if so, please provide details of who this is?</p>
	<p>Our Response:</p> <p>Blackpool Only – Blackpool’s team work in partnership with Blackpool Council to deliver PHBs for individuals receiving a Direct Payment. Blackpool Council provide assistance with payments, auditing, case management support, provide guidance to the individual in receipt of the PHB direct payment including recruitment, advice around insurance and employment matters.</p> <p>All Other places within Lancashire and South Cumbria ICB-</p> <p>Direct Payment holders can choose to use any DPSS. There are no contractual arrangements in place.</p>
Q15	<p>Your Question:</p> <p>Is the DPSS a contracted service and if so when does that contract expire?</p>
	<p>Our Response:</p> <p>Blackpool do not have a contracted provider for personal health budget support services, they work in partnership with Blackpool Council and a Service Level Agreement is in place.</p> <p>Not applicable for other areas of Lancashire and South Cumbria</p>

Q16	Your Question: What is the annual cost of the DPSS?
	Our Response: Not applicable

Right of Appeal

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

To request an internal review

You can request this by contacting the FOI team by email at MLCSU.FOITeam@nhs.net or by post to Jubilee House, Lancashire Business Park, Leyland, PR26 6TR, specifying why you require a review.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the CCGs FOI complaints procedure. The ICO can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF
www.ico.gov.uk

Yours sincerely

**On behalf of Kevin Lavery
ICB Chief Executive**