

Please contact: Access to Information Team

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16 November 2022

Dear

Re: Your request for information under the Freedom of Information Act 2000
Ref no: FOI-2662-LSC Review response

Further to your email dated the 11 November 2022 in which you requested an internal review of the responses provided to FOI-2662-LSC under the Freedom of Information Act 2000. We have reviewed this response and can confirm that this is now concluded.

Your original request was:

1. I ask the ICB to show the cost of each services that HCRG providers

Our response was:

1. **NHS Lancashire and South Cumbria ICB do not hold this information in the format requested.**

Following receipt of our response, you requested a review on 11 November 2022 stating:

I enclose a screenshot of home service that HCRG provide, but it seems my GP practices doesn't, as when I asked to be referred to it they informed me of no knowledge of the service, so I sent them a copy and they have referred me.

But it seems HCRG don't advertise this service to GP practices, as I have been round the Ormskirk GP practices and there is no information on their notice boards so patients and as I just informed you my GP practice we're not aware of HCRG services, I have rung round family and friends and they are unaware of these services, it's very strange as HCRG run all our primary care.

I have asked before what the costing are as the CCG payed HCRG in lump payments as it easier than separating and you ha be informed me you will carry on with the same payment system, HCRG must love this system with no accountability and know we find they don't inform the people of West Lancashire of the service they provide.

So I ask you again to provide what each services cost, I would also asked for the numbers seen but I expect you will ask me to pay for this information, I am only looking for accountability and as you seem to be having trouble in your budget arrangement after just starting in July, perhaps you should be looking into private providers payments for saving.

We have considered our original response and previous information provided to your request. After further consideration, we would like to advise that our position remains unchanged. We are unable to provide this information to you as it is not held in the format requested. As we have previously advised the contract encompasses all the services and is not broken down to the level

you are requesting. The ICB hold no further information with regards to this matter and have nothing further to add, therefore any further request of this nature will not be responded too.

With regards to the additional question asked below we will respond to this separately as a new request under FOI-2690-LSC; however, please note this is currently on hold whilst we await further clarity from yourself. Once clarification is received, we will respond to this request within the statutory timescale of 20 working days.

1. I would also asked for the numbers seen?

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the CCGs FOI complaints procedure. The ICO can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF
www.ico.gov.uk

Yours sincerely

**On behalf of Kevin Lavery
ICB Chief Executive**