

Please contact: Access to Information Team

Email: [MLCSU.FOITeam@nhs.net](mailto:MLCSU.FOITeam@nhs.net)

Direct tel: 01782 872648

11 November 2022

Dear

**Re: Your request for information under the Freedom of Information Act 2000**  
**Ref no: FOI-2628-LSC**

Thank you for your request dated 19 October 2022.

We can confirm that the ICB does not hold the information you requested.

Please find our response to your questions below:

We are currently updating data on your trust's Digital Dictation, Voice Recognition, and medical transcription suppliers. If you do not use any of these services, please type "No system installed". The information we need is the following:

**Digital Dictation**

(Please specify the information by department that has the service, e.g., radiology, dermatology, etc.)

**Department 1**

- Supplier name
- System name
- Contract initiation date
- Contract expiration date
- Is it a rolling (annual) contract? (Y/N)
- What is the annual or contract cost? (Please specify one option)

**Department 2**

- Supplier name
- System name
- Contract initiation date
- Contract expiration date
- Is it a rolling (annual) contract? (Y/N)
- What is the annual or contract cost? (Please specify one option)

## **Voice recognition**

(Please specify the information by department that has the service, e.g., radiology, dermatology, etc.)

### **Department 1**

- Supplier name
- System name
- Contract initiation date
- Contract expiration date
- Is it a rolling (annual) contract? (Y/N)
- What is the annual or contract cost? (Please specify one option)

### **Department 2**

- Supplier name
- System name
- Contract initiation date
- Contract expiration date
- Is it a rolling (annual) contract? (Y/N)
- What is the annual or contract cost? (Please specify one option)

## **Outsourced Medical transcription**

- Supplier name(s)
- Contract initiation
- Contract expiration
- Is it a rolling (annual) contract? (Y/N)
- Total spending 2019
- Total spending 2020
- Total spending 2021

**Please be advised that the requested information is not held at ICB level.**

**You may wish to redirect your request to the individual Trusts via the following links:**

**Blackpool Teaching Hospitals NHS Foundation Trust – <https://www.bfwh.nhs.uk/our-services/information-governance/freedom-of-information-f-o-i/>**

**East Lancashire Hospitals NHS Trust – <https://elht.nhs.uk/about-us/freedom-of-information>**

**Lancashire Teaching Hospitals NHS Foundation Trust – <https://www.lancsteachinghospitals.nhs.uk/freedom-of-information>**

**Southport and Ormskirk NHS Hospital Trust - <https://www.southportandormskirk.nhs.uk/about-us/information-governance/>**

**University Hospitals of Morecambe Bay NHS Foundation Trust – <https://www.uhmb.nhs.uk/our-trust/freedom-information>**

## **Right of Appeal**

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

### **To request an internal review**

You can request this by contacting the FOI team by email at [MLCSU.FOITeam@nhs.net](mailto:MLCSU.FOITeam@nhs.net) or by post to Jubilee House, Lancashire Business Park, Leyland, PR26 6TR, specifying why you require a review.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the CCGs FOI complaints procedure. The ICO can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF  
[www.ico.gov.uk](http://www.ico.gov.uk)

Yours sincerely

**On behalf of Kevin Lavery  
ICB Chief Executive**