

Please contact: Access to Information Team

Email: [MLCSU.FOITeam@nhs.net](mailto:MLCSU.FOITeam@nhs.net)

Direct tel: 01782 872648

20 December 2022

Dear

**Re: Your request for information under the Freedom of Information Act 2000**  
**Ref no: FOI-2724-LSC**

Thank you for your request dated 05 December 2022.

We can confirm that the ICB does hold the information you requested.

Please find our response to your questions below:

Q1	<p>Your Question:</p> <p>Provide the end dates and details for all current NHS 111 contracts within your geography? (including contracts that sit across ICS boundaries)</p> <hr/> <p>Our Response:</p> <p><b>There is a single NHS 111 contract covering the whole of the North West and includes:</b>  <b>Lancashire &amp; South Cumbria ICB</b>  <b>Cheshire &amp; Merseyside ICB</b>  <b>Greater Manchester ICB</b>  <b>North Cumbria (as part of the North East &amp; North Cumbria ICB)</b>  <b>This is due to expire on 30/09/2023.</b></p>
Q2	<p>Your Question:</p> <p>If there is an option to extend the contract, has it been triggered and if so when does it end?</p> <hr/> <p>Our Response:</p> <p><b>The contract was extended under NHS England Command &amp; Control arrangements put in place during the COVID-19 pandemic.</b></p>
Q3	<p>Your Question:</p> <p>Provide the estimated procurement announcements dates for renewal of the contracts above?</p>

	<p>Our Response:</p> <p><b>The dates for procurement announcements are currently unknown.</b></p>
Q4	<p>Your Question:</p> <p>Provide the name and email address for the NHS procurement manager responsible for each contract.</p>
	<p>Our Response:</p> <p><b>Procurement will be managed by the Regional Ambulance and NHS 111 Commissioning Team and can be contacted at <a href="mailto:iscicb-bl.nwambulancemissioning@nhs.net">iscicb-bl.nwambulancemissioning@nhs.net</a></b></p>

### **Right of Appeal**

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

### **To request an internal review**

You can request this by contacting the FOI team by email at [MLCSU.FOITeam@nhs.net](mailto:MLCSU.FOITeam@nhs.net) or by post to Jubilee House, Lancashire Business Park, Leyland, PR26 6TR, specifying why you require a review.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the CCGs FOI complaints procedure. The ICO can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF  
[www.ico.gov.uk](http://www.ico.gov.uk)

Yours sincerely

**On behalf of Kevin Lavery  
 ICB Chief Executive**