

## Integrated Care Board

<b>Date of meeting</b>	1 February 2023
<b>Title of paper</b>	Patient Safety Incident Response Framework
<b>Presented by</b>	Professor Sarah O'Brien, Chief Nursing Officer
<b>Author</b>	Caroline Marshall, Associate Director Patient Safety and Patient Safety Specialist
<b>Agenda item</b>	13
<b>Confidential</b>	No

### Purpose of the paper

This paper is to alert and advise Board members of the publication of the national Patient Safety Incident Response Framework and update on the progress made in the implementation of the Framework within Lancashire and South Cumbria.

### Executive summary

The national Patient Safety Incident Response Framework (August 2022) makes clear the role of Integrated Care Boards in supporting and seeking assurance from providers within their Integrated Care System of implementation. This paper provides information on the Framework, an update on the progress Lancashire and South Cumbria have made and outlines future plans that will ensure delivery of the Framework within the required timescales.

### Recommendations

The Board are requested to:

- Note the contents of the report
- Acknowledge the progress made across LSC
- Support the future planned work

### Governance and reporting (list other forums that have discussed this paper)

Meeting	Date	Outcomes
Quality Committee	21 September 2022	Approval of implementation recommendations
Quality Committee	18 January 2023	Awaiting presentation of paper to Quality Committee at time of writing this report
ICB Executive Team	24 January 2023	Supported the paper for the Board

<b>Conflicts of interest identified</b>				
Not Applicable				
<b>Implications</b>				
If yes, please provide a brief risk description and reference number	Yes	No	N/A	Comments
Quality impact assessment completed		√		
Equality impact assessment completed		√		
Privacy impact assessment completed		√		
Financial impact assessment completed		√		
Associated risks		√		
Are associated risks detailed on the ICB Risk Register?		√		

<b>Report authorised by:</b>	Professor Sarah O'Brien, Chief Nursing Officer
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# Integrated Care Board – 1 February 2023

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## Patient Safety Incident Response Framework

### 1. Introduction

- 1.1 The new Patient Safety Incident Response Framework (PSIRF) is a key part of the NHS Patient Safety Strategy and was published on 16 August 2022 following independent evaluation of the Early Adopter programme which was tested in 17 Early Adopter organisations.
- 1.2 PSIRF will replace the current Serious Incident Framework (SIF, 2015) and sets out the NHS approach to developing and maintaining effective systems and processes; it is a significant change in the way the NHS responds to patient safety incidents.
- 1.3 To enable the development and maintenance of an effective patient safety incident response system, PSIRF integrates four key aims:
  - Compassionate engagement and involvement of those affected by patient safety incidents,
  - Application of a range of system-based approaches to learning from patient safety incidents
  - Considered and proportionate responses to patient safety incidents
  - Supportive oversight focused on strengthening response system functioning and improvement
- 1.4 The framework and associated guidance can be found in full at <https://www.england.nhs.uk/patient-safety/incident-response-framework/> and an introductory video can be found [here](#).
- 1.5 A paper was presented to the ICB Quality Committee on 21 September 2022 outlining PSIRF and a proposed approach to implementation for Lancashire and South Cumbria Integrated Care Board (ICB) which was supported.
- 1.6 On 18 January 2023 a further paper was presented to the ICB Quality Committee that provided an update on the implementation work and future plans.

### 2. Patient Safety Incident Response Framework Implementation

- 2.1 As agreed at the September 2022 Quality Committee meeting, the LSC PSIRF Implementation Working Group was established with the inaugural meeting being held on 18 October 2022.
- 2.2 Terms of Reference were developed and agreed by the group along with a standard agenda for each of the fortnightly meetings which have taken place

throughout Quarter 3 of 2022/23 (unless a regional Collaborative PSIRF meeting was scheduled).

- 2.3 The meeting is Chaired by the ICB and very well attended by PSIRF lead officers from each NHS Trust, lead officers from each of the three Independent Sector providers (Spire, Ramsey and Circle), along with representatives from NHS England North West (NHSE NW), AQUA, Health Education England (HEE) and The Innovation Agency.
- 2.4 At each meeting, Provider colleagues update on their current progress along with seeking or offering support to others. This has proved beneficial with the sharing of documentation, proposals and staff awareness videos across LSC. Work is underway to create a virtual shared space for the sharing of documents, national guidance and to facilitate a 'chat' function for LSC partners.
- 2.5 Transition from the current SIF (2015) to PSIRF is now well underway for all our NHS provider Trusts (University Hospitals of Morecambe Bay (UHMB), Lancashire Teaching Hospitals Trust (LTHT), Blackpool Teaching Hospitals Trust (BTHT) and Lancashire and South Cumbria Foundation Trust (LSCFT)). It is reassuring to report that all NHS Trusts are moving from the orientation stage of the framework into the diagnostic stage where all forms of internal and external intelligence/data (hard and soft) are being gathered and collated to ultimately identify key local priorities.
- 2.6 Attendance by the ICB at internal trust PSIRF meetings has been welcomed and proved beneficial in providing support and guidance.
- 2.7 East Lancashire Hospitals Trust (ELHT) had already implemented PSIRF by December 2021 as a national 'Early Adopter Organisation' with East Lancashire Clinical Commissioning Group. The Trust are now working to review the 5 key local priorities, impact of actions and agree new priorities for implementation in 2023. A workshop is planned for 23 February 2023 to consider current priorities, learning/improvement, new intelligence and data. The ICB is invited to this workshop a Pennine GP and the ICB Associate Director of Patient Safety attending.
- 2.8 North West Ambulance Services (NWAS) Trust are also progressing with PSIRF implementation; a workshop session is being held on 30<sup>th</sup> January 2023 and the ICB are invited to attend. We are also encouraging NWAS to join the LSC PSIRF Implementation Working Group and linking with Greater Manchester and Cheshire and Mersey ICBs for joint working given the Trusts coverage across the North West.
- 2.9 Work continues to progress with Independent Sector Hospital colleagues to understand how PSIRF will be implemented given the wide geographical spread of their hospitals across the country. In recognition of the progress in LSC, we are supporting the national Circle Health Group lead officer and are extending external support offered to NHS organisations to Circle Health Group, Ramsey and Spire from the Advancing Quality Alliance and Health Education England.

- 2.10 A national PSIRF webinar was held on 15<sup>th</sup> December 2022 for all providers who deliver NHS funded services (excluding all NHS Trusts); whilst no definitive guidance was given in terms of how these organisations can agree and receive approval to proceed with priorities and a plan it was encouraged for this process to be provider led rather than via each ICB. We will now reach out to each of the three independent large hospital providers in LSC noted in 2.9 to agree a way forward however we will ensure LSC ICB is involved at each stage of their implementation.
- 2.11 For all other providers that the ICB commissions services from, a scoping exercise is due to commence to understand the scale of each organisation which will then determine the approach we adopt. We will ensure joint working with our North West ICB colleagues to reduce duplication wherever possible for relevant providers.
- 2.12 LSC ICB have supported colleagues from Greater Manchester and Cheshire and Mersey ICB, by extending an invite for them to attend a LSC PSIRF Implementation Working Group. This invitation was as a result of an agreement to joint working and would enable the demonstration of the approach taken in LSC; this took place on 29<sup>th</sup> November 2022. Terms of Reference have been shared with them along with an agreement to offer support should they replicate the LSC model of ICS PSIRF Implementation Working Groups.
- 2.13 The ICB Associate Director of Patient Safety was invited, along with ELHT, to present at the first North West PSIRF Collaborative event in St Helens on 4<sup>th</sup> November 2022. The presentation, based on the Early Adopter Experience was very well received with multiple contacts following this event requesting support and guidance. A further request has been made to host jointly, with Greater Manchester ICB, a lunchtime PSIRF session in February/March 2023 which has been accepted.
- 2.14 The Chair of the ICB Quality Committee attended a PSIRF webinar on 5<sup>th</sup> December 2022 which was delivered by AQUA specifically for Board members. It is understood that this was a very informative session which makes clear the role of the ICB and providers along with responsibility for the improvement of patient safety.
- 2.15 The progress made by LSC should not be underestimated and is testament to the dedication and commitment of all who attend the meetings (and their colleagues). This collaborative approach is ensuring we, as a system, are on course to deliver the new Framework within the national timescales whilst also supporting each other and working as a LSC network with a clear focus on improving patient safety.

### **3. Future planned work**

- 3.1 Moving forward the LSC PSIRF Implementation Working Group will continue to meet fortnightly with ICB attendance wherever possible at internal Trust meetings.
- 3.2 Quarterly updates will continue to be provided to Quality Committee to ensure reassurance and assurance is provided on progress against implementation within the national timescales.
- 3.3 Work is due to commence with independent sector colleagues whilst identifying medium to smaller providers who are required to implement PSIRF.
- 3.4 Additionally, a further paper will be presented to Quality Committee in Quarter 1 and 2 of 2023/24 that will outline each Trusts proposed local priorities, policy and plan for formal ICB approval.
- 3.5 There will be a continued focus on working with colleagues from Greater Manchester and Cheshire and Mersey ICB's to share learning, reduce variation and collaborate where providers span our geographical footprints.
- 3.6 Once PSIRF has been implemented across LSC there is an intention to convert the Implementation meetings (whilst reducing the frequency) to an inclusive learning forum which will consider all patient safety intelligence, identify LSC wide themes/trends, agree actions/pieces of work, share best practice, and collaborate on a wider footprint with North West ICSs to spread learning and improvement.

### **4. Recommendations**

4.1 The Board are requested to:

- Note the contents of the report
- Acknowledge the progress made across LSC
- Support the future planned work

**Caroline Marshall**  
**Associate Director Patient safety & Patient Safety Specialist**

**5 January 2023**