

Please contact: Access to Information Team

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10 January 2023

Dear

**Re: Your request for information under the Freedom of Information Act 2000**  
**Ref no: FOI-2732-LSC**

Thank you for your request dated 13 December 2022.

We can confirm that the ICB does hold the information you requested.

Please find our response to your questions below:

1. Please provide the following information on agency (non-contract) staff spending and the number of agency workers for 2020/21 and 2021/22, split by clinical and non-clinical.
2. Based on the clinical agency spend and staffing numbers provided above, please provide a further breakdown by the following clinical staffing categories.
  - a) 20/21 spend on agency locum doctors (including locum GPs):
  - b) 20/21 spend on agency Nurses:
  - c) 20/21 spend on agency AHPs & health sciences:
  - d) 20/21 spend on agency social care:
  - e) 20/21 spend on agency other:
  - f) 21/22 spend on agency locum doctors (including locum GPs):
  - g) 21/22 on agency Nurses:
  - h) 21/22 on agency AHPs & health sciences:
  - i) 21/22 on agency social care:
  - j) 21/22 on agency other:
  - k) 20/21 number of agency locum doctors (including locum GPs):
  - l) 20/21 number of agency Nurses:
  - m) 20/21 number of agency AHPs & health sciences:

- n) 20/21 number of agency social care:
  - o) 20/21 number of agency other:
  - p) 21/22 number of agency locum doctors (including locum GPs):
  - q) 21/22 of agency Nurses:
  - r) 21/22 number of agency AHPs & health sciences:
  - s) 21/22 number of agency social care:
  - t) 21/22 number of agency other:
3. Please state the number of temporary staffing agencies the CCG engaged with in 2020/21 and 2021/22
  4. Please list the name of the top five agencies for spend on agency staff across all staffing groups in 2020/21 and 2021/22
  5. Please provide the total spend for each named agency for 2020/21 and 2021/22
  6. Does the CCG use or have access to a bank for the supply of temporary workers? (A staff bank is the utilisation of internal staff, often seen as an alternative to agency staff. These workers can be substantive workers, working additional shifts or purely contracted on the CCG staff bank). If so, is this the CCGs own bank or a shared
  7. If answered yes to Q5, please provide details of the number of bank staff and the total spend on bank workers in 2020/21 and 2021/22 split by clinical and non-clinical by filling out the following:
    - a) 2020/21 total spend on bank staff:
    - b) 2020/21 on non-clinical bank staff:
    - c) 2020/21 spend on clinical bank staff
    - d) 2020/21 total number of bank staff:
    - e) 2020/21 number of non-clinical bank staff:
    - f) 2020/21 number of clinical bank staff:
    - g) 2021/22 total spend on bank staff:
    - h) 2021/22 on non-clinical bank staff:
    - i) 2021/22 spend on clinical bank staff
    - j) 2021/22 total number of bank staff:
    - k) 2021/22 number of non-clinical bank staff:
    - l) 2021/22 number of clinical bank staff:
  8. Does the CCG use Direct Engagement to employ temporary staff? (This is where the CCG books a worker through an approved agency, but the CCG contracts directly with the worker and processes their payroll either via PAYE or as a limited company).

9. If answered yes to Q7, please provide details of the number of staff contracted through a Direct Engagement model by filling out the following:
- a) 2020/21 total spend on directly engaged staff:
  - b) 2020/21 spend on non-clinical directly engaged staff:
  - c) 2020/21 spend on clinical directly engaged staff:
  - d) 2020/21 total number of directly engaged staff:
  - e) 2020/21 number of non-clinical directly engaged staff:
  - f) 2020/21 number of clinical directly engaged staff:
  - g) 2021/22 total spend on directly engaged staff:
  - h) 2021/22 spend on non-clinical directly engaged staff:
  - i) 2021/22 spend on clinical directly engaged staff:
  - j) 2021/22 total number of directly engaged staff:
  - k) 2021/22 number of non-clinical directly engaged staff:
  - l) 2021/22 number of clinical directly engaged staff:

**Please refer to the attached document for the information you require.**

### **Right of Appeal**

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

### **To request an internal review**

You can request this by contacting the FOI team by email at [MLCSU.FOITeam@nhs.net](mailto:MLCSU.FOITeam@nhs.net) or by post to Jubilee House, Lancashire Business Park, Leyland, PR26 6TR, specifying why you require a review.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the CCGs FOI complaints procedure. The ICO can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF  
[www.ico.gov.uk](http://www.ico.gov.uk)

Yours sincerely

**On behalf of Kevin Lavery  
ICB Chief Executive**