

Please contact: Access to Information Team

Email: MLCSU.FOITeam@nhs.net

Direct tel: 01782 872648

Chorley House
Lancashire Business Park
Centurion Way
Leyland
PR26 6TT

Tel: 01772 214232
www.lancashireandsouthcumbria.icb.nhs.uk

15 February 2023

Dear

Re: Your request for information under the Freedom of Information Act 2000
Ref no: FOI-2825-LSC

Thank you for your request dated 18 January 2023.

We can confirm that the ICB does hold the information you requested.

Please find our response to your questions below:

“Public involvement and listening to all of our communities is an essential part of making sure effective and efficient health and care services are delivered. By reaching, listening to, involving and empowering our people, we can make sure they are at the heart of decision making.

The NHS in Lancashire and South Cumbria is committed to putting our population's needs at the heart of all we do. Our vision to put people at the centre is based on the understanding that engaged and involved residents make best use of services to support their health and wellbeing and this will help to drive down health inequalities in Lancashire and South Cumbria.”

With regards to the tendering of the Withnell Health Centre provision of GP services I understand that the process may not be finalised, but the public consultation part will be, so please would you supply the following information?

1. Did you consult with the residents of each of the three villages that make up the area covered by the practice – Withnell, Brinscall and Abbey?

NHS Lancashire and South Cumbria do hold the information requested however we are applying Section 21 – Information accessible by other means exemption to this as we are not obligated to provide information that is publicly available.

Please see below link to where the information can be found;

[https://www.healthierlsc.co.uk/application/files/8516/7578/1159/FOI-2782-LSC Withnell Health Centre.pdf](https://www.healthierlsc.co.uk/application/files/8516/7578/1159/FOI-2782-LSC%20Withnell%20Health%20Centre.pdf)

2. What were the results of the consultation process?

Please see response to question 1

3. How were those views put at the heart of decision making?

Please see response to question 1

4. How long was the consultation process?

Please see response to question 1

5. What form did the consultation/s take?

Please see response to question 1

6. How many responses did you receive?

Please see response to question 1

7. How were people contacted?

Please see response to question 1

8. What weighting was given to the public's views as part of the decision-making process?

Please see response to question 1

9. Did the ICB have the opportunity to read and review the more than 1200 emails and letters submitted to the ICB by registered patients of Withnell Health Centre?

NHS Lancashire and South Cumbria ICB have read and are dealing with the emails and letters submitted to the ICB

10. If the emails submitted were not reviewed by the ICB why was this and how does this adhere to and reconcile with your website pledge to involve and listen to the public?

Please see response to question 9

11. Are there any business, family or financial connections between the Pitalias, SSP Health owners, and any NHS employee or board member?

NHS Lancashire and South Cumbria can confirm that there is no business, financial or family connection declared on the Declaration of interest register between SSP or anyone involved in the tendering process

Right of Appeal

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

To request an internal review

You can request this by contacting the FOI team by email at MLCSU.FOITeam@nhs.net or by post to Jubilee House, Lancashire Business Park, Leyland, PR26 6TR, specifying why you require a review.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the CCGs FOI complaints procedure. The ICO can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF
www.ico.gov.uk

Yours sincerely

**On behalf of Kevin Lavery
ICB Chief Executive**