

Please contact: Access to Information Team

Email: [MLCSU.FOITeam@nhs.net](mailto:MLCSU.FOITeam@nhs.net)

Direct tel: 01782 872648

Chorley House  
Lancashire Business Park  
Centurion Way  
Leyland  
PR26 6TT

Tel: 01772 214232  
[www.lancashireandsouthcumbria.icb.nhs.uk](http://www.lancashireandsouthcumbria.icb.nhs.uk)

01 February 2023

Dear,

**Re: Your request for information under the Freedom of Information Act 2000**  
**Ref no: FOI-2843-LSC**

Thank you for your request dated 20 January 2023.

We can confirm that the ICB does hold the information you requested.

Please find our response to your questions below:

1. Have you agreed and published a local policy for access to rtCGM and Flash (isCGM), in line with NICE guidelines (NG17, NG18 and NG28), for these groups of people?
  - a. Adults with type 1 diabetes
  - b. Children with type 1 diabetes
  - c. Adults with type 2 diabetes who have more than one daily insulin injection and: experience problematic hypoglycaemia or need to fingerprick test 8+ times a day, cannot fingerprick test due to a condition or disability and/or require help from someone else to monitor their blood sugar levels
2. If not, do you have plans to agree a policy for access to rtCGM and Flash (isCGM), in line with NICE guidelines, for these groups - and by when?
3. Do, or will, these policies include:
  - a. Details of how choice between real-time continuous glucose monitoring (rtCGM) and Flash (isCGM) will be enabled and supported for people with type 1 diabetes
  - b. Guidance on how commissioners, providers and healthcare professionals should address inequalities in access and uptake
4. Are there any specific challenges or issues you're facing writing and/or implementing the above policies (e.g. providing training, defining clear roles for primary and secondary services) we may be able to support with?

**Please see attached letter**

### **Right of Appeal**

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review

which should be formally requested in writing and must be within two calendar months from the date this response was issued.

**To request an internal review**

You can request this by contacting the FOI team by email at [MLCSU.FOITeam@nhs.net](mailto:MLCSU.FOITeam@nhs.net) or by post to Jubilee House, Lancashire Business Park, Leyland, PR26 6TR, specifying why you require a review.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the CCGs FOI complaints procedure. The ICO can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF  
[www.ico.gov.uk](http://www.ico.gov.uk)

Yours sincerely

**On behalf of Kevin Lavery  
ICB Chief Executive**