

Please contact: Access to Information Team

Email: MLCSU.FOITeam@nhs.net

Direct tel: 01782 872648

Chorley House
Lancashire Business Park
Centurion Way
Leyland
PR26 6TT

Tel: 01772 214232
www.lancashireandsouthcumbria.icb.nhs.uk

11 April 2023

Dear

Re: Your request for information under the Freedom of Information Act 2000
Ref no: FOI-2965-LSC

Thank you for your request dated 03 March 2023.

We can confirm that the ICB does hold the information you requested.

Please find our response to your questions below:

Q1	<p>Your Question:</p> <p>Has your ICB split urgent and emergency care data by indices of multiple deprivation and ethnicity, as requested by NHS England here:</p> <p>https://www.england.nhs.uk/wp-content/uploads/2021/09/Urgent-and-emergency-care-recovery-10-point-action-plan.pdf</p> <p>Our Response:</p> <p>Both the Aristotle A&E ECDS Dashboard and the OTiS A&E Acuity Report split data by indices of multiple deprivation and ethnicity.</p>
Q2	<p>Your Question:</p> <p>Please could you provide this data, back to the start of 2019/20 or as far back as records allow</p> <p>Our Response:</p> <p>Please see attached.</p>
Q3	<p>Your Question:</p> <p>Please could you provide this data, back to the start of 2019/20 or as far back as records allow</p>

Our Response:

A key part of the Lancashire and South Cumbria ICB Population Health strategy is to review the trends in urgent care demand with a focus on:

- **Deprivation, and the 20% most deprived**
- **Key high risk populations including LD, SMI, and other Health and Social vulnerability groups (Our 'Plus' populations)**
- **Ethnicity and clinical risk factors**

At a strategic planning level, the ICB has in place a "Priority Wards" project. This includes a deep dive into urgent care trends for key wards and population groups, where urgent care utilisation is exceptionally high. A diagnostic is being undertaken to understand the leading reasons for presentation, the wider and social determinants and the service / civic factors that can be addressed by the NHS and council colleagues. This diagnostic will be completed by June 2023 and detailed action plans will be developed for implementation from July 2023.

At a tactical level, a number of dashboards (anonymised data) have been provided for ICB and front-line staff to deep dive into Health Inequalities and Population Metrics at system, place and neighbourhood level. These tools allow data to be visualised and filtered based on factors such as deprivation, ethnicity, known diagnoses etc. These are available to inform the planning or service delivery and tracking of performance.

At a more operational level. Each PCN (and INT, ICC) undertakes a routine risk stratification process to identify and target patients based on risk and urgent care presentation. Front line clinical teams within each PCN are able to access detailed information that includes health inequality markers including deprivation and ethnicity.

Right of Appeal

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

To request an internal review

You can request this by contacting the FOI team by email at MLCSU.FOITeam@nhs.net or by post to Jubilee House, Lancashire Business Park, Leyland, PR26 6TR, specifying why you require a review.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the CCGs FOI complaints procedure. The ICO can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF
www.ico.gov.uk

Yours sincerely

On behalf of Kevin Lavery
ICB Chief Executive