

Please contact: Access to Information Team

Email: MLCSU.FOITeam@nhs.net

Direct tel: 01782 872648

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Centurion Way
Leyland
PR26 6TT

Tel: 01772 214232
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26 April 2023

Dear

Re: Your request for information under the Freedom of Information Act 2000
Ref no: FOI-3017-LSC

Thank you for your request dated 27 March 2023.

We can confirm that the ICB does hold the information you requested.

Please find our response to your questions below:

Q1	Your Question: Public Facing Website What CMS/software and version does your public facing website use? (e.g. In-house, Sharepoint, Jadu, Drupal 7)
	Our Response: Concrete CMS v8.5.1
Q2	Your Question: Is your public facing website hosted and supported by a third party IT partner or on-premise? If a third party, when does your current contract expire?
	Our Response: Third party and the contract is in place until March 2024
Q3	Your Question: When was your public facing website launched?
	Our Response: July 2022

Q4	<p>Your Question:</p> <p>What are your separate budgets for hosting/supporting and development for your public facing website?</p> <p>Our Response:</p> <p>There isn't a separate budget for the website – it is part of the overall communications and engagement budget</p>
Q5	<p>Your Question:</p> <p>Which team/department/individual is responsible for maintaining your public facing website?</p> <p>Our Response:</p> <p>Digital Communications Manager</p>
Q6	<p>Your Question:</p> <p>Digital Accessibility</p> <p>When was your public facing website last audited for accessibility compliance?</p> <p>Our Response:</p> <p>December 2022</p>
Q7	<p>Your Question:</p> <p>Which team/department/individual is responsible for maintaining accessibility compliance across your public facing websites?</p> <p>Our Response:</p> <p>Digital Communications Manager</p>
Q8	<p>Your Question:</p> <p>Website Content</p> <p>Do you work with external marketing/communications suppliers to create content for your public facing services?</p> <p>Our Response:</p> <p>No – internal only</p>

Q9	Your Question: When was the last time you conducted a content audit on your website to remove outdated content?
	Our Response: December 2022.

Right of Appeal

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

To request an internal review

You can request this by contacting the FOI team by email at MLCSU.FOITeam@nhs.net or by post to Jubilee House, Lancashire Business Park, Leyland, PR26 6TR, specifying why you require a review.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the CCGs FOI complaints procedure. The ICO can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF
www.ico.gov.uk

Yours sincerely

**On behalf of Kevin Lavery
ICB Chief Executive**