

Please contact: Access to Information Team

Email: [MLCSU.FOITeam@nhs.net](mailto:MLCSU.FOITeam@nhs.net)

Direct tel: 01782 872648

Chorley House  
Lancashire Business Park  
Centurion Way  
Leyland  
PR26 6TT

Tel: 01772 214232  
[www.lancashireandsouthcumbria.icb.nhs.uk](http://www.lancashireandsouthcumbria.icb.nhs.uk)

24 May 2023

**Re: Your request for information under the Freedom of Information Act 2000**  
**Ref no: FOI-3241-LSC**

Thank you for your request dated 16 May 2023.

We can confirm that NHS Lancashire and South Cumbria does not hold the information you requested.

Please find our response to your questions below:

Q1	Your question:  For the following calendar years; 2023 (up to date), 2022, 2021, 2020, 2019, 2018 please provide the following information broken down by calendar year.  How many appointment requests for coil fittings did your ICB receive?
	Our Response:  <b>This information is not held. Information may be held by local authorities; if you wish to redirect your request you may do so using the information found at the links below:</b>  For Central Preston, Chorley, West Lancashire, East Lancashire, Morecambe Bay and Fylde and Wyre please contact Lancashire County Council <a href="https://www.lancashire.gov.uk/council/transparency/access-to-information/access-information-held-by-the-county-council/">https://www.lancashire.gov.uk/council/transparency/access-to-information/access-information-held-by-the-county-council/</a>  For Blackpool please contact Blackpool Council <a href="https://www.blackpool.gov.uk/Your-Council/Transparency-and-open-data/Freedom-of-information/Freedom-of-information.aspx">https://www.blackpool.gov.uk/Your-Council/Transparency-and-open-data/Freedom-of-information/Freedom-of-information.aspx</a>  For Blackburn with Darwen please contact Blackburn with Darwen Borough Council <a href="https://www.blackburn.gov.uk/data-and-information/freedom-information/how-make-freedom-information-request">https://www.blackburn.gov.uk/data-and-information/freedom-information/how-make-freedom-information-request</a>  For South Lakeland - <a href="https://www.southlakeland.gov.uk/your-council/council-business/freedom-of-information/freedom-of-information-requests/how-to-make-a-request/">https://www.southlakeland.gov.uk/your-council/council-business/freedom-of-information/freedom-of-information-requests/how-to-make-a-request/</a>  For Copeland - <a href="https://www.cumberland.gov.uk/your-council/freedom-information-and-environmental-information/freedom-information">https://www.cumberland.gov.uk/your-council/freedom-information-and-environmental-information/freedom-information</a>

Q2	<p>Your question:</p> <p>How many appointment requests for coil removals did your ICB receive?</p> <p>Our Response:</p> <p><b>Please see response to question 1</b></p>
Q3	<p>Your question:</p> <p>How many Intrauterine device (IUD) fittings were performed by your ICB?</p> <p>Our Response:</p> <p><b>Please see response to question 1</b></p>
Q4	<p>Your question:</p> <p>How many Intrauterine device (IUD) removals were performed by your ICB?</p> <p>Our Response:</p> <p><b>Please see response to question 1</b></p>
Q5	<p>Your question:</p> <p>What was the average wait time for a patient to have a Intrauterine device (IUD) fitted?</p> <p>Our Response:</p> <p><b>Please see response to question 1</b></p>
Q6	<p>Your question:</p> <p>What was the average wait time for a patient to have a Intrauterine device (IUD) removed?</p> <p>Our Response:</p> <p><b>Please see response to question 1</b></p>
Q7	<p>Your question:</p> <p>How many complaints did your ICB received regarding coil fittings?</p> <p>Our Response:</p> <p><b>Please see response to question 1</b></p>
Q8	<p>Your question:</p> <p>How many complaints did your ICB received regarding coil removals?</p> <p>Our Response:</p> <p><b>Please see response to question 1</b></p>

## **Right of Appeal**

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

## **To request an internal review**

You can request this by contacting the FOI team by email at [MLCSU.FOITeam@nhs.net](mailto:MLCSU.FOITeam@nhs.net) or by post to Jubilee House, Lancashire Business Park, Leyland, PR26 6TR, specifying why you require a review.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the CCGs FOI complaints procedure. The ICO can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF  
[www.ico.gov.uk](http://www.ico.gov.uk)

Yours sincerely

**On behalf of Kevin Lavery  
ICB Chief Executive**