

Please contact: Access to Information Team

Email: MLCSU.FOITeam@nhs.net

Direct tel: 01782 872648

Chorley House
Lancashire Business Park
Centurion Way
Leyland
PR26 6TT

25 August 2023

Tel: 01772 214232
www.lancashireandsouthcumbria.icb.nhs.uk

Re: Your request for information under the Freedom of Information Act 2000
Ref no: FOI-3401-LSC

Thank you for your request dated 31 July 2023

We can confirm that the ICB does hold the information you requested.

Please find our response to your questions below:

1. Technology-enabled virtual wards remote monitoring services contract(s):
 - a) Is there a single remote monitoring services provider across all Lancashire and South Cumbria ICS technology-enabled virtual wards, or are there multiple providers?
 - b) Who is/are the contracted remote monitoring services provider(s) for technology-enabled virtual wards?
 - c) Does the contract(s) cover only licenses or telehealth equipment/kit, logistics services, etc, if so, which ones are included?
 - d) What is a contract(s) Value (£)?
 - e) What is the contract(s) Start Date?
 - f) What is the contract(s) Length (in months, years, please specify the term)?
 - a) Single tech remote provider Docobo for remote monitoring and Virtual Wards**
 - b) Multiple providers, FCMS and CHOC and hospital and out of hours**
 - c) Docobo covers licenses and equipment not logistics**
 - d) Docobo contract value £1m**
 - e) Contract start 1st April 2021**
 - f) Rolling contract to be reviewed**
2. If there is no contract(s) in place, but technology-enabled virtual wards remote monitoring services are/were provided as a pilot programme, please provide the information:
 - a) Is/was this pilot funded through the Lancashire and South Cumbria ICB, or is/was the funding allocated directly through the Trusts or any collaboratives, if so, which one?
 - b) Who is/was the selected remote monitoring services provided for this pilot?
 - c) What is/was the pilot Value (£)?
 - d) What is/was the pilot Start Date?
 - e) What is/was the pilot Length (in months, years, please specify the term)?

Please see above

3. If there is a technology-enabled virtual ward remote monitoring service contract(s), but exemptions in FOIA protect the information due to the organisation entering a contract with a third-party contractor

with confidentiality clauses (or on an expressly confidential basis). In that case, this shouldn't prevent disclosure under transparency obligations, for example, to publish spend data, so please provide the following information:

- a) What is the Value (£) spent on remote monitoring for virtual wards?
- b) What is the spent term monthly, quarterly, or annual?

N/A

Right of Appeal

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

To request an internal review

You can request this by contacting the FOI team by email at MLCSU.FOITeam@nhs.net or by post to Jubilee House, Lancashire Business Park, Leyland, PR26 6TR, specifying why you require a review.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the CCGs FOI complaints procedure. The ICO can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF
www.ico.gov.uk

Yours sincerely

**On behalf of Kevin Lavery
ICB Chief Executive**