

Please contact: Access to Information Team

Email: MLCSU.FOITeam@nhs.net

Direct tel: 01782 872648

Chorley House
Lancashire Business Park
Centurion Way
Leyland
PR26 6TT

Tel: 01772 214232
www.lancashireandsouthcumbria.icb.nhs.uk

31 August 2023

Re: Your request for information under the Freedom of Information Act 2000
Ref no: FOI-3436-LSC

Thank you for your request dated 10 August 2023.

We can confirm that the ICB does hold the information you requested.

Please find our response to your questions below:

Q1	<p>Your Question:</p> <p>Does the ICB have or have plans to roll out a region-wide patient portal?</p> <p>If so, which one?</p> <hr/> <p>Our Response:</p> <p>Yes - PEP+ - which is an in-house developed solution.</p>
Q2	<p>Your Question:</p> <p>Does the ICB have or have plans to roll out a specific technology platform to support PIFU?</p> <p>If so, which one?</p> <hr/> <p>Our Response:</p> <p>Yes - PIFU digital support capabilities are being developed within the PEP+ solution.</p>

Q3	<p>Your Question:</p> <p>Does the ICB have or have plans to roll out a region-wide Remote Patient Monitoring platform?</p> <p>If so, which one?</p> <p>Our Response:</p> <p>Yes - Docobo has been deployed to support Virtual Wards across the region.</p>
Q4	<p>Your Question:</p> <p>What is the name of the ICB's Connected Care programme? E.g. the programme that seeks to digitally connect healthcare provider organisations in their region.</p> <p>Who is the lead for this program?</p> <p>Our Response:</p> <p>Lancashire and South Cumbria Shared Care Record will connect all providers and other organisations and then outside ICB in due course.</p>
Q5	<p>Your Question:</p> <p>What are the ICB's priority clinical areas for digital investment?</p> <p>Our Response:</p> <p>These are currently being worked up as part of our Digital and Data Strategy refresh</p>
Q6	<p>Your Question:</p> <p>What are the ICB's priority workstreams for digital investment?</p> <p>Our Response:</p> <p>As above.</p>

Right of Appeal

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

To request an internal review

You can request this by contacting the FOI team by email at MLCSU.FOITeam@nhs.net or by post to Jubilee House, Lancashire Business Park, Leyland, PR26 6TR, specifying why you require a review.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the CCGs FOI complaints procedure. The ICO can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF
www.ico.gov.uk

Yours sincerely

**On behalf of Kevin Lavery
ICB Chief Executive**