

Please contact: Access to Information Team

Email: MLCSU.FOITeam@nhs.net

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Lancashire Business Park
Centurion Way
Leyland
PR26 6TT

Tel: 01772 214232
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15 August 2023

Re: Your request for information under the Freedom of Information Act 2000
Ref no: FOI-3361-LSC

Thank you for your request dated 13 July 2023

We can confirm that the ICB does hold the information you requested.

Please find our response to your questions below:

1. Can you please advise which GP practices within your region are still using analogue telephony systems.

There are a handful of GP practices within the ICB area that are currently in the process of migrating from analogue to digital systems. This will be completed within the financial year and those remaining practices will be selecting a new system provider from the better purchasing framework (BPF) in line with the current general practice contract terms. All potential providers on the BPF are in the process of demonstrating their systems to eligible practices to select from.

Right of Appeal

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

To request an internal review

You can request this by contacting the FOI team by email at MLCSU.FOITeam@nhs.net or by post to Jubilee House, Lancashire Business Park, Leyland, PR26 6TR, specifying why you require a review.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the CCGs FOI complaints procedure. The ICO can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF
www.ico.gov.uk

Yours sincerely

**On behalf of Kevin Lavery
ICB Chief Executive**