

Please contact: Access to Information Team

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15 September 2023

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Re: Your request for information under the Freedom of Information Act 2000
Ref no: FOI-3444-LSC

Thank you for your request dated 14 August 2023

We can confirm that the ICB does hold the information you requested.

Please find our response to your questions below:

1. For the last 12 months (1st August 2022 - 31st July 2023), please provide confirmation of the number of referrals that have been processed through the Referral Management Centre (RMC) for the following:

- General Ophthalmology
- Cataract Surgery

Table 1:

| Clinic Type Request Outcome | 2022-23 | | | | | | 2023-24 | | | | | | Total |
|-----------------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|
| | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | Jul | |
| Other Ophthalmology Clinic | 1,502 | 1,609 | 1,585 | 1,443 | 1,215 | 1,521 | 1,453 | 1,674 | 1,371 | 1,534 | 1,529 | 1,454 | 17,890 |
| Cancelled | 341 | 187 | 215 | 182 | 109 | 174 | 216 | 276 | 194 | 242 | 221 | 232 | 2,589 |
| No Further Action | 5 | 1 | 3 | 7 | 5 | 8 | 0 | 1 | 2 | 11 | 7 | 6 | 56 |
| Referral | 1,156 | 1,421 | 1,367 | 1,254 | 1,101 | 1,339 | 1,237 | 1,397 | 1,175 | 1,281 | 1,301 | 1,216 | 15,245 |
| Cataract Clinic | 638 | 694 | 694 | 621 | 469 | 706 | 663 | 737 | 629 | 726 | 662 | 656 | 7,895 |
| Cancelled | 67 | 68 | 68 | 46 | 40 | 72 | 73 | 72 | 88 | 94 | 46 | 85 | 819 |
| No Further Action | 0 | 0 | 0 | 3 | 2 | 24 | 9 | 13 | 0 | 23 | 41 | 3 | 118 |
| Referral | 571 | 626 | 626 | 572 | 427 | 610 | 581 | 652 | 541 | 609 | 575 | 568 | 6,958 |
| Total | 2,140 | 2,303 | 2,279 | 2,064 | 1,684 | 2,227 | 2,116 | 2,411 | 2,000 | 2,260 | 2,191 | 2,110 | 25,785 |

2. Please also provide which Providers the referrals have subsequently been sent on to.

Table 2: Other Ophthalmology Clinics

| Last Service Provider Linked with Request | Request Outcome | | | Total |
|--|-----------------|-------------------|---------------|---------------|
| | Cancelled | No Further Action | Referral | |
| COMMUNITY HEALTH AND EYECARE LTD | 1,006 | 29 | 6,420 | 7,455 |
| LANCASHIRE TEACHING HOSPITALS NHS FOUNDATION TRUST | 437 | 17 | 2,364 | 2,818 |
| NHS LANCASHIRE AND SOUTH CUMBRIA ICB - 02M | 94 | 0 | 1,916 | 2,010 |
| NHS LANCASHIRE AND SOUTH CUMBRIA ICB - 00R | 65 | 0 | 1,721 | 1,786 |
| BLACKPOOL TEACHING HOSPITALS NHS FOUNDATION TRUST | 85 | 6 | 1,676 | 1,767 |
| NHS LANCASHIRE AND SOUTH CUMBRIA ICB - 01E | 390 | 0 | 477 | 867 |
| NHS LANCASHIRE AND SOUTH CUMBRIA ICB - 00X | 260 | 0 | 353 | 613 |
| NO PROVIDER LINKED | 206 | 0 | 6 | 212 |
| UNIVERSITY HOSPITALS OF MORECAMBE BAY NHS FOUNDATION TRUST | 2 | 0 | 91 | 93 |
| SPAMEDICA | 3 | 0 | 46 | 49 |
| OTHER PROVIDER | 41 | 4 | 175 | 220 |
| Total | 2,589 | 56 | 15,245 | 17,890 |

Table 3: Cataract Clinics

| Last Service Provider Linked with Request | Request Outcome | | | Total |
|--|-----------------|-------------------|--------------|--------------|
| | Cancelled | No Further Action | Referral | |
| COMMUNITY HEALTH AND EYECARE LTD | 93 | 117 | 2,266 | 2,476 |
| LANCASHIRE TEACHING HOSPITALS NHS FOUNDATION TRUST | 73 | 0 | 1,194 | 1,267 |
| SPAMEDICA | 72 | 0 | 1,169 | 1,241 |
| BLACKPOOL TEACHING HOSPITALS NHS FOUNDATION TRUST | 9 | 1 | 1,057 | 1,067 |
| RAMSAY HEALTHCARE UK OPERATIONS LIMITED | 20 | 0 | 767 | 787 |
| NHS LANCASHIRE AND SOUTH CUMBRIA ICB - 00X | 72 | 0 | 132 | 204 |
| NO PROVIDER LINKED | 192 | 0 | 4 | 196 |
| NHS LANCASHIRE AND SOUTH CUMBRIA ICB - 00R | 126 | 0 | 67 | 193 |
| NHS LANCASHIRE AND SOUTH CUMBRIA ICB - 01E | 64 | 0 | 114 | 178 |
| NHS LANCASHIRE AND SOUTH CUMBRIA ICB - 02M | 91 | 0 | 83 | 174 |
| OTHER PROVIDER | 7 | 0 | 105 | 112 |
| Total | 819 | 118 | 6,958 | 7,895 |

Right of Appeal

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

To request an internal review

You can request this by contacting the FOI team by email at MLCSU.FOITeam@nhs.net or by post to Jubilee House, Lancashire Business Park, Leyland, PR26 6TR, specifying why you require a review.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the CCGs FOI complaints procedure. The ICO can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF
www.ico.gov.uk

Yours sincerely

**On behalf of Kevin Lavery
ICB Chief Executive**