

## ICB Public Involvement and Engagement Advisory Committee

<b>Date of meeting</b>	12 December 2023
<b>Title of paper</b>	Priority Wards
<b>Presented by</b>	Andrew Bennett, Director of Population Health
<b>Author</b>	Andrew Bennett, Director of Population Health Jonathan Bridge, Head of Population Health, Central and West Lancashire
<b>Agenda item</b>	9
<b>Confidential</b>	No

### Executive summary

In 2021, NHS England (NHSE) published research by Professor Chris Bentley which highlighted levels of demand for urgent and emergency care and ambulatory care conditions at ward level. Whilst it was not a surprise that areas of higher disadvantage showed higher levels of demand, Prof. Bentley focused in on certain areas where levels of demand were *significantly* higher than might be expected even for their levels of disadvantage. These were termed “Priority Wards” and there are 33 such wards in Lancashire and South Cumbria.

The Population Health Team has taken this data and begun a detailed programme of work in each of our 4 Places to try to understand the reasons for these levels of demand. We have used a range of approaches to gather information and evidence to support our investigation. A fundamental part of our approach has been to work with a number of community partners and residents themselves to identify the main factors which are impacting on the health of these communities.

This work takes time, it is resource intensive but reveals significant issues which the ICB needs to consider in its approach to improving health, tackling inequality, improving service performance and implementing changes to health and care systems.

### Advise, Assure or Alert

This paper and the accompanying slide presentation is to **advise** the Committee on the approaches to engagement which are being utilised as part of this developmental piece of work relating to our Priority Wards. The Committee is invited to discuss their insights into this work.

### Recommendations

The Committee is asked to:

- Discuss the slide set and the issues raised in the context of the ICB's approaches to working with communities

Which Strategic Objective/s does the report contribute to		Tick
1	Improve quality, including safety, clinical outcomes, and patient experience	✓
2	To equalise opportunities and clinical outcomes across the area	✓
3	Make working in Lancashire and South Cumbria an attractive and desirable option for existing and potential employees	
4	Meet financial targets and deliver improved productivity	✓
5	Meet national and locally determined performance standards and targets	✓
6	To develop and implement ambitious, deliverable strategies	✓

Implications				
	Yes	No	N/A	Comments
Associated risks			✓	
Are associated risks detailed on the ICB Risk Register?			✓	
Financial Implications	✓			There are resource implications for the ICB in supporting this work, either directly through our teams or via local partners.

**Where paper has been discussed** (list other committees/forums that have discussed this paper)

Meeting	Date	Outcomes
Prevention and Health Inequalities Steering Group	16 <sup>th</sup> November 2023	Continued support for this programme of work to be connected to the ICB's main priorities

**Conflicts of interest associated with this report**

Not applicable

**Impact assessments**

	Yes	No	N/A	Comments
Quality impact assessment completed			✓	
Equality impact assessment completed			✓	
Data privacy impact assessment completed			✓	

**Report authorised by:** Andrew Bennett, Director of Population Health