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27 December 2023

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Re: Your request for information under the Freedom of Information Act 2000
Ref no: FOI-3704-LSC

Thank you for your request dated 06 December 2023.

We can confirm that the ICB does hold the information you requested.

Please find our response to your questions below:

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| Q1 | <p>Your Question:</p> <p>Please provide the following information you have pertaining to Non-Emergency Patient Transport Services (NEPTS) within your ICB (or previous CCG areas). Which organisations currently provide Non-Emergency Patient Transport Services (NEPTS) to the ICB (or previous CCG areas)? If multiple NEPTS providers are used, please specify which area (or previous CCG area) each provider covers</p> <p>Our Response:</p> <p>North West Ambulance Services (NWS) NHS Trust.</p> <p>There are not multiple NEPTS Providers, there is a single NEPTS Provider which is North West Ambulance Services (NWS) NHS Trust.</p> |
| Q2 | <p>Your Question:</p> <p>If multiple NEPTS providers are used, please specify which area (or previous CCG area) each provider covers</p> <p>Our Response:</p> <p>N/A</p> |
| Q3 | <p>Your Question:</p> <p>Within the ICB (or previous CCG areas) when did current NEPTS contract start, and what is the contract end date? Please specify any contract extension dates.</p> <p>Our Response:</p> <p>Original contract term from 01/07/2016 to 30/06/2021.</p> |

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| | <p>Extension under COVID-19 Level 4 Command & Control arrangements from 01/07/2021 to 31/03/2023.</p> <p>Extension agreed under single tender waiver from 31/03/2023 to 31/03/2024 to maintain the continuity of service until such time as a new service can be commissioned that will meet local requirements and incorporate any new national requirements.</p> <p>Further extension from 31/04/24 to 31/03/25 due to the requirement for longer timescales to reprocur the service.</p> |
| Q4 | <p>Your Question:</p> <p>What is the annual NEPTS contract value for the last three years (year end 31 March) for your ICB (and previous CCG areas)? If not available, please provide data for any available years.</p> <p>a. 2020/21 b. 2021/22 c. 2022/23</p> <p>Our Response:</p> <p>a. 2020/21 - Data not available for this time period, due to the Command and Control arrangements put in place during COVID-19 b. 2021/22 - £13,724,516.20 (May 2021 to March 2022) c. 2022/23 - £14,972,199.50</p> |
| Q5 | <p>Your Question:</p> <p>How many patient journeys were contracted under the NEPTS contract for the last three years (year ending 31 March) for your ICB (and previous CCG areas)? Please confirm if these are calculated as one-way journeys or return journeys.</p> <p>a. 2020/21 b. 2021/22 c. 2022/23</p> <p>Our Response:</p> <p>a. 2020/21 - Data not available for this time period, due to the Command and Control arrangements put in place during COVID-19 b. 2021/22 – 608,233 return journeys (May 2021 to March 2022) c. 2022/23 – 663,527 return journeys</p> |
| Q6 | <p>Your Question:</p> <p>Is the contract in partnership with any other ICB(s) (or was there any partnership between previous CCG areas)?</p> <p>Our Response:</p> <p>No, our current NEPTS contract is not in partnership with any other ICBs.</p> |
| Q7 | <p>Your Question:</p> <p>Does the ICB currently have plans to use a single provider for NEPTS across the entirety of the ICB?</p> <p>Our Response:</p> <p>The ICB is currently reprocurring NEPTS. The defined geography within this NEPTS Procurement is the entire NHS Lancashire & South Cumbria ICB footprint. This NEPTS Procurement is publicly available on the 'Find a Tender' portal .</p> |

Right of Appeal

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within 40 working days from the date this response was issued.

To request an internal review

You can request this by contacting the FOI team by email at MLCSU.FOITeam@nhs.net or by post to Leyland House, Lancashire Business Park, Leyland, PR26 6TR, specifying why you require a review.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the CCGs FOI complaints procedure. The ICO can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF
www.ico.gov.uk

Yours sincerely

**On behalf of Kevin Lavery
ICB Chief Executive**