

Please contact: Access to Information Team

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7 December 2023

Re: Your request for information under the Freedom of Information Act 2000
Ref no: FOI-3338-LSC

Thank you for your request dated 4 July 2023, which a response was provided on 1 September 2023. Following your request for a review dated 8 September 2023, please find enclosed an updated response:

Original request:

1. Network Provider(s) - Please provide me with the network provider name e.g., EE, Telefonica, Vodafone, Three

Blackburn with Darwen, Chorley and South Ribble, East Lancashire, Greater Preston, West Lancashire areas:

Mobile phone services - For devices supported by Midlands and Lancashire Commissioning Support Unit (MLCSU) on behalf of the ICB the provider is Vodafone

Data Sims bundle only – For SIMS Only connections supported by MLCSU on behalf of the ICB the provider is EE

Blackpool and Fylde and Wyre area: Please redirect this request to Blackpool Teaching Hospitals NHS Foundation Trust:

<https://www.bfwh.nhs.uk/our-services/information-governance/freedom-of-information-f-o-i>

Morecambe Bay area: Please be advised that NHS Lancashire and South Cumbria ICB in the Morecambe Bay area do not hold any contracts with network providers. The service is provided by the IT department at University Hospitals of Morecambe Bay NHS Foundation Trust (UHMB). You may wish to redirect your query to UHMB via the following link:

<https://www.uhmb.nhs.uk/our-trust/freedom-information>

2. Annual Average Spend for each Network Provider - Can you please provide me with the average annual spend over the last 3 years. If this is a new contract, can you please provide the estimated annual spend.

Blackburn with Darwen, Chorley and South Ribble, East Lancashire, Greater Preston, West Lancashire areas:

Annual average spend for the Vodafone contract:

April 2022 – April 2023: £52,580 including VAT

April 2021 – April 2022: £67,300 including VAT

Blackpool and Fylde and Wyre area: As per question 1.

Morecambe Bay area: As per question 1.

3. Number of Connections- Number of connections for each network provider. (Number of voices only devices, voice and data devices, data only devices) please provide me with the breakdown and not the overall total.

Blackburn with Darwen, Chorley and South Ribble, East Lancashire, Greater Preston, West Lancashire areas:

Vodafone connections - Current Voice and Data connections is 358

There are no voice only or data only connections

EE connections – Data only bundle – 780 SIM only connections

Blackpool and Fylde and Wyre area: As per question 1.

Morecambe Bay area: As per question 1.

4. Duration of the contract- please state if the contract also includes contract extensions for each provider.

Blackburn with Darwen, Chorley and South Ribble, East Lancashire, Greater Preston, West Lancashire areas:

Vodafone - Current contract is 12 months, which has just expired. Renewal is already in progress.

EE – Out of contract, currently being reviewed by CSU and ICB.

Blackpool and Fylde and Wyre area: As per question 1.

Morecambe Bay area: As per question 1.

5. Contract Start Date- please can you provide me with the start date of the signed agreement. Please do not provide me with the framework contract date. I require the contract dates of the signed agreement. (if there are multiple start dates, could you please provide me with the earliest date for each provider)

Blackburn with Darwen, Chorley and South Ribble, East Lancashire, Greater Preston, West Lancashire areas:

Vodafone - Current contract start date 01/08/2022

EE - The contract for the ICB has expired and this is currently under review.

Blackpool and Fylde and Wyre area: As per question 1.

Morecambe Bay area: As per question 1.

6. Contract Expiry Date- please can you provide me with the expiry date of the signed agreement. Please do not provide me with the framework contract date. I require the contract dates of the signed agreement. If the contract is rolling, please state.

Blackburn with Darwen, Chorley and South Ribble, East Lancashire, Greater Preston, West Lancashire areas:

Vodafone contract - 31/07/2023

EE – The contract for the ICB has expired and this is currently under review.

Blackpool and Fylde and Wyre area: As per question 1.

Morecambe Bay area: As per question 1.

7. Contract Review Date- Please can you provide me with a date when the organisation plans to review this contract.

Blackburn with Darwen, Chorley and South Ribble, East Lancashire, Greater Preston, West Lancashire areas:

EE Renewal is in progress

Blackpool and Fylde and Wyre area: As per question 1.

Morecambe Bay area: As per question 1.

8. The person in the organisation responsible for this particular contract. Can you send me the full contact details Contact Name, Job Title, Contact Number and direct email address for each network provider? If full contact details cannot be provided, please send me their actual job title.

Blackburn with Darwen, Chorley and South Ribble, East Lancashire, Greater Preston, West Lancashire areas:

MLCSU – ian.Hart@nhs.net

LSC Client Lead - Peter Kelly – pkelly@nhs.net

Blackpool and Fylde and Wyre area: As per question 1.

Morecambe Bay area: As per question 1.

9. If the mobile phone contract is provided by a managed contract, please provide me with the actual name of the network provider along with the number of connections and the internal contact from within the organisation responsible for this contract.

Blackburn with Darwen, Chorley and South Ribble, East Lancashire, Greater Preston, West Lancashire areas:

Part of the mobile phone services for the ICB are on a managed contract commissioned via MLCSU, who provide the mobile service for the ICB to use.

The internal contact within MLCSU responsible for the services commissioned as part of the contract through MLCSU is ian.hart@nhs.net

Blackpool and Fylde and Wyre area: As per question 1.

Morecambe Bay area: As per question 1.

10. Please can you provide me with the latest information- If the organisations are currently out to tender, please can you also state the approx. date of the award along with the information above.

Blackburn with Darwen, Chorley and South Ribble, East Lancashire, Greater Preston, West Lancashire areas:

The ICB plans moving forward are currently under review and need to be confirmed by the ICB in due course. This service is commissioned via MLCSU currently.

Blackpool and Fylde and Wyre area: As per question 1.

Morecambe Bay area: As per question 1.

11. Also, if the contract in the response has expired/rolling please can you provide me with further information if available of the organisation's plans going forward with regards to mobiles and the contract status?

Blackburn with Darwen, Chorley and South Ribble, East Lancashire, Greater Preston, West Lancashire areas:

As per the response to question 10.

Blackpool and Fylde and Wyre area: As per question 1.

Morecambe Bay area: As per question 1.

12. If this contract was awarded within the past three months, can you please provide me with a shortlist of suppliers that bid on the contract?

Blackburn with Darwen, Chorley and South Ribble, East Lancashire, Greater Preston, West Lancashire areas: N/A.

Blackpool and Fylde and Wyre area: As per question 1.

Morecambe Bay area: As per question 1.

Updated question:

Has the Vodafone contract been renewed? If so please can you provide me with the latest contract dates? also regarding the EE contract will the ICB be renewing this contract or awarding a new contract? Please can the latest information for both of these contracts be sent to me as soon as they are in place?

Updated response:

The ICB has yet to make a final decision in relation to the EE contract.

The mobile contract has been renewed with Vodafone - The contract started on 20 September 2023 and will run for 24 months.

Right of Appeal

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

To request an internal review

You can request this by contacting the FOI team by email at MLCSU.FOITeam@nhs.net or by post to Jubilee House, Lancashire Business Park, Leyland, PR26 6TR, specifying why you require a review.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the CCGs FOI complaints procedure. The ICO can be contacted at:

Information Commissioner's Office, Wycliff House, Water Lane, Wilmslow, Cheshire, SK9 5AF
www.ico.gov.uk

Yours sincerely

**On behalf of Kevin Lavery
ICB Chief Executive**