

Please contact: Access to Information
Team
Email: MLCSU.FOITeam@nhs.net
Direct tel: 01782 916875

Level 3, Christ Church Precinct
County Hall
Fishergate Hill
Preston
PR1 8XB

25 January 2024

t: 0300 373 3550
www.lancashireandsouthcumbria.icb.nhs.uk

**Re: Your request for information under the Freedom of Information Act 2000
Ref no: FOI-3711-LSC**

Thank you for your request dated 08 December 2023.

We can confirm that the ICB does hold the information you requested.

Please find our response to your questions below:

Q1	<p>Your Question:</p> <p>Are you partnering with any other private or public sector organisations to deliver your Personal Health Budgets (PHBs)? If so, please provide the names of those organisations and a summary of the services they provide?</p> <p>Our Response:</p> <p>We work alongside our local authorities with regards to PHB's.</p>
Q2	<p>Your Question:</p> <p>Who is responsible for the delivery of the PHB targets (e.g. PHB Lead) and what are their contact details (name, email and phone number)?</p> <p>Our Response:</p> <p>We are currently recruiting to this post therefore do not have these details.</p>
Q3	<p>Your Question:</p> <p>Who is responsible for the delivery of the Continuing Healthcare programme and what are their contact details (name, email and phone number)?</p> <p>Our Response:</p> <ul style="list-style-type: none"> • Rakhee Jethwa- Associate Director All Age Continuing Care & individual Patient Activity – rakhee.jethwa1@nhs.net • Rachel Melton- Deputy Associate Director All Age Continuing Care & individual Patient Activity – rachel.melton@nhs.net
Q4	<p>Your Question:</p> <p>Who is the Personalised Care or Personalisation Lead/Personalised Care Operations Lead at the ICB and what are their contact details (name, email and phone number)?</p> <p>Our Response:</p>

	<p>This information is available on the intranet:</p> <p>https://www.lancashireandsouthcumbria.icb.nhs.uk/about-us/leadership-team</p>
Q5	<p>Your Question:</p> <p>Who is the Integrated Care Lead at the ICB and what are their contact details (name, email and phone number)?</p> <p>Our Response:</p> <p>This information is available on the intranet:</p> <p>https://www.lancashireandsouthcumbria.icb.nhs.uk/about-us/leadership-team</p>
Q6	<p>Your Question:</p> <p>Who is responsible for improving faster hospital discharges at the ICB and what are their contact details (name, email and phone number)?</p> <p>Our Response:</p> <p>This information is available on the intranet:</p> <p>https://www.lancashireandsouthcumbria.icb.nhs.uk/about-us/leadership-team</p>
Q7	<p>Your Question:</p> <p>Who is the Urgent & Emergency Care Lead at the ICB and what are their contact details (name, email and phone number)?</p> <p>Our Response:</p> <p>Jayne Mellor – Director Urgent Emergency care and Planned Care 01253954102 Jayne.mellor1@nhs.net</p>
Q8	<p>Your Question:</p> <p>Who is responsible for the digital transformation within the ICB and what are their contact details (name, email and phone number)?</p> <p>Our Response:</p> <p>This information is available on the intranet:</p> <p>https://www.lancashireandsouthcumbria.icb.nhs.uk/about-us/leadership-team</p>
Q9	<p>Your Question:</p> <p>Who is the current Director of Finance within the ICB and what are their contact details (name, email and phone number)?</p> <p>Our Response:</p> <p>Sam Proffitt sam.proffitt3@nhs.net 01253954102</p>
Q10	<p>Your Question:</p> <p>How many people in your ICB have been awarded a Continuing Healthcare budget and how many of these have taken up a PHB?</p> <p>Our Response:</p>

	<p>As of 04.12.23:</p> <ul style="list-style-type: none"> • There were 1,764 people with active Standard Continuing Healthcare Packages • 381 of these people have taken up a PHB 																											
Q11	<p>Your Question:</p> <p>Excluding wheelchair budgets, how many PHBs have been awarded in the last 12 months and what is the average PHB budget value?</p> <p>Our Response:</p> <p>Last 12 months: 436 new PHB cases with average weekly cost of £1,065 per PHB per week.</p>																											
Q12	<p>Your Question:</p> <p>What was total annual spend on PHBs for your ICB and how does that spend break down by Direct Payment, 3rd party managed and notional budgets?</p> <p>Our Response:</p> <p>2022/23 Adult PHBs = £31,664,885 and Childrens £1,192,961</p> <table border="1"> <thead> <tr> <th>Budget</th> <th>Adults</th> <th>Childrens</th> </tr> </thead> <tbody> <tr> <td>PHB</td> <td>324,029</td> <td>102,507</td> </tr> <tr> <td>PHB Administration Costs</td> <td>664</td> <td>-</td> </tr> <tr> <td>PHB Direct Healthcare Payment</td> <td>12,499,975</td> <td>923,631</td> </tr> <tr> <td>PHB Notional Budget</td> <td>8,369,952</td> <td>93,132</td> </tr> <tr> <td>PHB Third Party</td> <td>5,465,651</td> <td>73,691</td> </tr> <tr> <td>PHB Third Party Managed Budget</td> <td>5,004,614</td> <td>-</td> </tr> <tr> <td>Staff Training</td> <td></td> <td>4,090</td> </tr> <tr> <td>Total</td> <td>31,664,885</td> <td>1,192,961</td> </tr> </tbody> </table>	Budget	Adults	Childrens	PHB	324,029	102,507	PHB Administration Costs	664	-	PHB Direct Healthcare Payment	12,499,975	923,631	PHB Notional Budget	8,369,952	93,132	PHB Third Party	5,465,651	73,691	PHB Third Party Managed Budget	5,004,614	-	Staff Training		4,090	Total	31,664,885	1,192,961
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Q13	<p>Your Question:</p> <p>What software, if any, is used to manage PHBs and direct payments in your ICB?</p> <p>Our Response:</p> <p>Sproc.net is utilised as the system within the ICB.</p>																											
Q14	<p>Your Question:</p> <p>What is the total annual cost for this software and what licensing model is used, e.g., X% of budget/per user/fixed cost.</p> <p>Our Response:</p> <p>This is part of the Clinical Management System (CMS), and the contract is for all functions and is not itemised, therefore this information is not available.</p>																											
Q15	<p>Your Question:</p> <p>When is the contract for the PHB software up for renewal?</p> <p>Our Response:</p> <p>N/A</p>																											
Q16	<p>Your Question:</p>																											

	<p>If not in use already, are you considering digital automated services to assist with the delivery of services and budget management of your PHBs, personal budgets, direct payments and integrated personal budgets?</p> <p>Our Response:</p> <p>We are currently looking into all our digital systems for CHC which will include PHB.</p>
Q17	<p>Your Question:</p> <p>Do you use a Direct Payment Support Service (DPSS) to assist direct payment recipients and if so, please provide details of who this is?</p> <p>Our Response:</p> <p>No.</p>
Q18	<p>Your Question:</p> <p>Is the DPSS a contracted service and if so when does that contract expire?</p> <p>Our Response:</p> <p>N/A</p>
Q19	<p>Your Question:</p> <p>What is the annual cost of the DPSS?</p> <p>Our Response:</p> <p>N/A</p>

Right of Appeal

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within 40 working days from the date this response was issued.

To request an internal review

You can request this by contacting the FOI team by email at MLCSU.FOITeam@nhs.net or by post to Leyland House, Lancashire Business Park, Leyland, PR26 6TR, specifying why you require a review.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the CCGs FOI complaints procedure. The ICO can be contacted at:
Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF
www.ico.gov.uk

Yours sincerely

**On behalf of Kevin Lavery
ICB Chief Executive**