

Please contact: Access to Information
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14 February 2024

t: 0300 373 3550

Dear

www.lancashireandsouthcumbria.icb.nhs.uk

Re: Your request for information under the Freedom of Information Act 2000
Ref no: FOI-3768-LSC

Thank you for your request dated 17 January 2024.

We can confirm that the ICB does not hold the information you requested.

Please find our response to your questions below:

1. All information / statistics / results relating to the information collated / detailed in the forms completed in the Annual Review Form with regard to using the NHS appliance - namely Indwelling Catheters.

How many forms were actually completed and returned to you? (please advise monthly figures and annual figures).

2. Are providers required to provide an AUR to check all patients using an NHS Appliance? i.e. Indwelling Catheter? Is the AUR standard practice?

3. How long should the NHS Appliance Use Review form be kept by any organisation who completes the AUR Form (what is deemed reasonable)? (1 Year? 5 years?).

4. I would like to know what Appliance the AUR was for. I.e. I would like the information with regards to all Indwelling Catheters. Are these forms only used for Indwelling Catheters for all NHS Appliances?

5. Page 2 - In the Section - I would like the data/ results

* What was the Appliance being reviewed on the AUR Form.

6. How many users/patients answered 'Yes' they were happy with the service provided? How many answered 'No'.

7. How many users/patients advised that they had experienced pain? I would like all results / information / statistics for this point with regards to Indwelling Catheters.

8. How many users/patients advised that they had any issues with their skin whilst using the NHS Catheter Appliance (please advise figures each month and also the annual figures/results) I would like all information / statistics for these results / any information

9. How many users/patients advised that they had any new concerns? What were those concerns?

10. I would like the information/results of the Indwelling Catheter AUR Review Forms results / information to be provided both monthly results/figures and annual results/figures for this form.

Monthly & Annual AUR Results / data from the form since 2018 (the last 6 years) if possible

- Jan 2018 to Dec 2018
- Jan 2019 to Dec 2019
- Jan 2020 to Dec 2020
- Jan 2021 to Dec 2021
- Jan 2022 to Dec 2022
- Jan 2023 to Dec 2023

11. Could you also advise me of the reason for the data collection for NHS Appliance Annual Review Form - Catheters?

My understanding is: 'to establish the patient's use of appliance and the patient's experience and identify, discuss and assist in the resolution of poor or ineffective use of the appliance'.

12. Can you advise how many times the Healthcare provider, who has completed an AUR with a patient, has assisted in resolving any issues indicated on the form with regards to experiencing pain whilst using the Appliance i.e. catheter and/or the patient has experienced skin integrity problems? Who would be responsible for collecting this data?

13. Could you advise whether the information provided on the NHS Appliance Annual Review Form results are shared with anyone? What would the end to end process be? Also how are results / data findings shared to improve patient experience etc?

14. Indwelling Catheters - NHS

I also request all data collected with regards to any reported issues or recorded problems with regards to the use of indwelling catheters I request all information held by the NHS and also any data on 'no recorded problems' or 'recorded issues' with regards to the use of indwelling catheters that the NHS has collected with regards to any reported problems 'or not' with regards to the use of indwelling Catheters by NHS patients in the UK.

Our response:

NHS Lancashire and South Cumbria ICB does not hold this information. Reviews would be completed by providers and you may wish to redirect this request to the following:

<https://www.lscft.nhs.uk/about-us/publications-reports-policies/freedom-information>

<https://www.hcrgcaregroup.com/legal-information/information-governance/>

Right of Appeal

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within 40 working days from the date this response was issued.

To request an internal review

You can request this by contacting the FOI team by email at MLCSU.FOITeam@nhs.net or by post to Leyland House, Lancashire Business Park, Leyland, PR26 6TR, specifying why you require a review.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the CCGs FOI complaints procedure. The ICO can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF
www.ico.gov.uk

Yours sincerely

On behalf of Kevin Lavery
ICB Chief Executive