

SCHEDULE 2 – THE SERVICES

A. Service Specifications

This is a non-mandatory model template for local population. Commissioners may retain the structure below, or may determine their own in accordance with the Contract Technical Guidance. NHS England’s Contract Technical Guidance provides (at paragraph 36) further guidance on specifications generally and on what to consider for inclusion under the headings below.

Service name	Type 1 Patient Education Programme DAFNE
Service specification number	1
Population and/or geography to be served	Morecambe Bay CCG
Service aims and desired outcomes	<p>Improving uptake of structured education (SE) by both the prevalent and newly diagnosed population</p> <p>Structured Education improves patient outcomes by enabling patients to understand what they need to do to keep themselves healthy.</p> <p>Good evidence to support its effectiveness in promoting better glycaemic control.</p> <p>Good evidence for cost savings that significantly exceed the cost of putting expanded SE provision in place. These cost savings are increased further by making SE available to all patients with diabetes, not just the newly diagnosed.</p> <p>Significant room for improvement to increase take-up of structured education. The current nationally reported take-up is only 5.7% of patients newly diagnosed with diabetes.</p> <p>These services are commissioner led. Any significant changes proposed by the provider to the service will be discussed and agreed with the commissioner prior to implementation. Minor changes or temporary changes to accommodation operational issues should be notified to the commissioner as part of the service issues log discussed at the contract meetings.</p> <p>The provider is expected to engage with the commissioning body/bodies in all instances of service development or anticipated re-design consultations for the benefit of service delivery across the whole health community.</p> <p>The provider is expected to comply with all commissioner policies regarding demand management</p> <p>The provider is expected to provide representation on all relevant working or commissioning groups as appropriate.</p> <p>The provider is expected to participate in surge planning as part of the wider Health Economy response to pressures throughout the year, whether those pressures be anticipated or unplanned and be prepared to deploy the workforce flexibly where this is indicated. The provider will be expected to notify the commissioning body and key Health Economy stakeholders of agreed levels of escalation. Unforeseen surges in activity as a</p>

	<p>result of escalation in the health community will be discussed at contract meetings and alternations to activity profiles reviewed.</p> <p>The aim of the service is to offer a structured education programme for people with Type 1 Diabetes, meeting all NICE criteria for whom this would be appropriate. To provide a service which enables and supports self management</p>
Service description and location(s) from which it will be delivered	<p>UHMBT to become a DAFNE centre and provide the admin to support it, the actual courses are delivered out of the dietetic work force as part of their clinical remit as part of the block contract.</p> <p>Delivery of structured education is included in job descriptions and therefore delivery via UHMB will not incur additional costs beyond training and establishment as a DAFNE centre (annual recurrent costs). Establishing UHMB as a DAFNE centre within the ICP will ensure that all benefits and training access that accompanies the licence and DAFNE centre status is of benefit to the population served by the staff within the ICP.</p> <p>Costs for training additional educators - https://dafne.nhs.uk/dafne-for-healthcare-professionals/healthcare-training/dafne-educator-programme-dep</p> <p>Process for becoming a DAFNE Centre - https://dafne.nhs.uk/dafne-for-healthcare-professionals/how-to-become-a-dafne-centre</p>

Summary of Activity		Timescale	Responsibility
Activity for Q1: April - June 2022	Establish UHMB as a DAFNE centre for the ICP/Morecambe Bay CCG area 2021-22	April 2022	UHMB
	Additional DAFNE educator trained within UHMB (to include on line training skills)	April 2022	UHMB
	Number of courses to be delivered in 2022/23 will be a minimum of 7 with the possibility for additional courses depending on pressures on NHS services. Delivery will consist of on-line course and face 2 face as appropriate and safe to do so.	N/A	
Activity for Q2: July - September 2022	N/A		

Activity for Q3: October - December 2022	N/A		
Activity for Q4: January – March 23 2022	N/A		