

Please contact: Access to Information
Team
Email: MLCSU.FOITeam@nhs.net
Direct tel: 01782 916875

9 February 2024

Dear

Re: Your request for information under the Freedom of Information Act 2000
Ref no: FOI-3783-LSC

Thank you for your request dated 18 January 2024.

We can confirm that the ICB does not hold the information you requested.

Please find our response to your questions below:

FOI related to a discharge hub/transfer of care hub:

1. Are such hubs currently operated within your ICB?
2. If so, which organisations have the contract to run them?
3. If the answer to (1a) is 'yes', what software system is used to manage the flow of patients through the hub?
4. If such a hub does not exist, or no software system is used, are there plans to set one up and/ or procure such a software system? Please provide the planned dates for each activity.
5. If a hub is already in use, where is it physically located and which NHS organisation(s) staff it?

Lancashire and South Cumbria ICB do not hold this information. This FOI will need to be directed to the following acute hospital sites:

- East Lancashire Hospitals NHS Trust - foi@elht.nhs.uk
- Lancashire Teaching Hospital NHS Trust - freedomofinformation@lthtr.nhs.uk
- Blackpool Teaching Hospitals NHS Trust - bfwh.pso@nhs.net
- University Hospitals of Morecambe Bay - Freedom.Information@mbht.nhs.uk

Right of Appeal

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within 40 working days from the date this response was issued.

To request an internal review

You can request this by contacting the FOI team by email at MLCSU.FOITeam@nhs.net or by post to Leyland House, Lancashire Business Park, Leyland, PR26 6TR, specifying why you require a review.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the CCGs FOI complaints procedure. The ICO can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF
www.ico.gov.uk

Yours sincerely

**On behalf of Kevin Lavery
ICB Chief Executive**