

Please contact: Access to Information  
Team  
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28 February 2024

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[www.lancashireandsouthcumbria.icb.nhs.uk](http://www.lancashireandsouthcumbria.icb.nhs.uk)

**Re: Your request for information under the Freedom of Information Act 2000**  
**Ref no: FOI-3769-LSC**

Thank you for your request dated 16 January 2024.

We can confirm that the ICB does hold the information you requested.

Please find our response to your questions below:

Q1	<p>Your Question:</p> <p>Under the FOI act I ask how many patients have used the community service that HCRG provide Not including the district nurse service.</p>																																										
	<p>Our Response:</p> <p><b>The last full year of data we have (22/23) for HCRG contract shows the following:</b></p> <table border="1"> <thead> <tr> <th>Full year 22/23</th> <th>TOTAL</th> </tr> </thead> <tbody> <tr> <td>HCRG Activity Data (contacts recorded)</td> <td></td> </tr> <tr> <td>West Lancs Adult Therapies</td> <td>3,639</td> </tr> <tr> <td>West Lancs Cardiac Nursing</td> <td>2,105</td> </tr> <tr> <td>West Lancs Community Matrons</td> <td>3,164</td> </tr> <tr> <td>West Lancs Continence &amp; Urology</td> <td>2,916</td> </tr> <tr> <td>West Lancs Diabetes</td> <td>3,657</td> </tr> <tr> <td>West Lancs Dietetics</td> <td>2,566</td> </tr> <tr> <td>West Lancs Discharge Planning</td> <td>201</td> </tr> <tr> <td>West Lancs Falls</td> <td>1,338</td> </tr> <tr> <td>West Lancs Frailty</td> <td>101</td> </tr> <tr> <td>West Lancs ICB - 2 Day</td> <td>3,608</td> </tr> <tr> <td>West Lancs IV Therapy</td> <td>554</td> </tr> <tr> <td>West Lancs Phlebotomy</td> <td>6,767</td> </tr> <tr> <td>West Lancs Podiatry</td> <td>10,851</td> </tr> <tr> <td>West Lancs Podiatry Diabetic Foot Screening</td> <td>312</td> </tr> <tr> <td>West Lancs Post-COVID Assessment Service</td> <td>592</td> </tr> <tr> <td>West Lancs Respiratory Service</td> <td>3,204</td> </tr> <tr> <td>West Lancs Tissue Viability - Wound Care</td> <td>246</td> </tr> <tr> <td>West Lancs Treatment Rooms</td> <td>6,942</td> </tr> <tr> <td>West Lancs UCR - 2 Hour</td> <td>2,238</td> </tr> </tbody> </table>	Full year 22/23	TOTAL	HCRG Activity Data (contacts recorded)		West Lancs Adult Therapies	3,639	West Lancs Cardiac Nursing	2,105	West Lancs Community Matrons	3,164	West Lancs Continence & Urology	2,916	West Lancs Diabetes	3,657	West Lancs Dietetics	2,566	West Lancs Discharge Planning	201	West Lancs Falls	1,338	West Lancs Frailty	101	West Lancs ICB - 2 Day	3,608	West Lancs IV Therapy	554	West Lancs Phlebotomy	6,767	West Lancs Podiatry	10,851	West Lancs Podiatry Diabetic Foot Screening	312	West Lancs Post-COVID Assessment Service	592	West Lancs Respiratory Service	3,204	West Lancs Tissue Viability - Wound Care	246	West Lancs Treatment Rooms	6,942	West Lancs UCR - 2 Hour	2,238
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## **Right of Appeal**

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within 40 working days from the date this response was issued.

## **To request an internal review**

You can request this by contacting the FOI team by email at [MLCSU.FOITeam@nhs.net](mailto:MLCSU.FOITeam@nhs.net) or by post to Leyland House, Lancashire Business Park, Leyland, PR26 6TR, specifying why you require a review.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the CCGs FOI complaints procedure. The ICO can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF  
[www.ico.gov.uk](http://www.ico.gov.uk)

Yours sincerely

**On behalf of Kevin Lavery  
ICB Chief Executive**