



**Lancashire and  
South Cumbria  
Integrated Care Board**

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[www.lancashireandsouthcumbria.icb.nhs.uk](http://www.lancashireandsouthcumbria.icb.nhs.uk)

Please contact: Access to Information  
Team  
Email: [MLCSU.FOITeam@nhs.net](mailto:MLCSU.FOITeam@nhs.net)  
Direct tel: 01782 916875

13 February 2024

Dear

**Re: Your request for information under the Freedom of Information Act 2000**  
**Ref no: FOI-3766-LSC**

Thank you for your request dated 16 January 2024.

We can confirm that the ICB does hold the information you requested.

Please find our response to your questions below:

1. Please can you indicate in the table below which services, if any, your organisation procures and advise who currently provides that service. Please confirm the current contract end date, how many journeys are conducted per annum (including abortions, excluding cancelled), the approximate spend per annum and lastly, please indicate how many months in the previous 12 they achieve their Inbound and Outbound KPI targets.

If you are answering on behalf of multiple sites / Trusts or geographical areas please state which and if the contracts differ between these please complete a separate table as appropriate.

Services Procured	Current Provider	Contract End Date	Patient journeys per annum	Spend per annum	In the previous 12 months, how many times was KPI achieved?		
					INBOUND	OUT Outpatients	OUT Discharges
Non-emergency patient transport	ERS Medical NWAS	31 March 2024	6,847	£528,749	Not available	Not available	Not available
		31 <sup>st</sup> March 2025	395,629 journeys	£12,142,497	Not Applicable	Not Applicable	Not Applicable
High Dependency							
Mental Health							
Renal Dialysis							
Taxi Services – staff and/or patients							

The ICB are not aware of any additional travel arrangements which the Trusts have in place for their clinics outside of North West Ambulance Service (NWAS).

You may wish to redirect to the Trusts directly, as this is not information routinely held unless the Trust specifically asked for additional funding:

<https://www.lancsteachinghospitals.nhs.uk/freedom-of-information>

<https://elht.nhs.uk/about-us/freedom-of-information>

<https://www.bfwh.nhs.uk/our-services/information-governance/model-publication-scheme/>

<https://www.uhmb.nhs.uk/our-trust/freedom-information>

### **Right of Appeal**

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within 40 working days from the date this response was issued.

### **To request an internal review**

You can request this by contacting the FOI team by email at [MLCSU.FOITeam@nhs.net](mailto:MLCSU.FOITeam@nhs.net) or by post to Leyland House, Lancashire Business Park, Leyland, PR26 6TR, specifying why you require a review.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the CCGs FOI complaints procedure. The ICO can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF  
[www.ico.gov.uk](http://www.ico.gov.uk)

Yours sincerely

**Craig Harris**  
**Chief Operating Officer**